

Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments,  
NRHM Assam



**OFFICE OF THE MISSION DIRECTOR**  
**NATIONAL RURAL HEALTH MISSION, ASSAM**  
SAIKIA COMMERCIAL COMPLEX, SRINAGAR, CHRISTANBASTI,  
G.S ROAD, GUWHATI 781005

**TENDER DOCUMENT**

Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments,  
NRHM Assam

**Tender reference: NRHM/CH/SCNU/Equip-Maint/746/2012-13/29290 Dated: 19/01/2013**

Sl. No:

**NOT TRANSFERABLE**

Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments,  
NRHM Assam



**OFFICE OF THE MISSION DIRECTOR**  
**NATIONAL RURAL HEALTH MISSION, ASSAM**  
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Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments,  
NRHM Assam

**Tender reference: NRHM/CH/SCNU/Equip-Maint/746/2012-13/ 29290 Dated:19/01/2013**

Bidding document issued to M/s \_\_\_\_\_ on dated \_\_\_\_\_  
against the receipt of Rs.500.00 (Rupees Five Hundred Only) in the form of Bank Draft/  
Banker's Cheque, No: \_\_\_\_\_/Dated \_\_\_\_\_.

**Mission Director**  
**NRHM Assam**  
**Khanapara, Guwahati**

Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments,  
NRHM Assam



OFFICE OF THE MISSION DIRECTOR  
NATIONAL RURAL HEALTH MISSION, ASSAM  
SAIKIA COMMERCIAL COMPLEX, SRINAGAR, CHRISTANBASTI,  
G.S ROAD, GUWHATI 781005

Website : [www.nrhmassam.in](http://www.nrhmassam.in)

e-mail : [misnrhm.assam@gmail.com](mailto:misnrhm.assam@gmail.com)

Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments,  
NRHM Assam

<b>Tender Reference No</b>	<b>:</b>	<b>NRHM/CH/SCNU/Equip- Maint/746/2012-13/29290</b>
<b>Date of commencement of Sale of Tender Documents</b>	<b>:</b>	<b>21-01-2013</b>
<b>Pre- Bid Meeting</b>	<b>:</b>	<b>05-02-2013 at 4 pm</b>
<b>Last Date of Sale of Tender Document</b>	<b>:</b>	<b>12-02-2013</b>
<b>Last Date and Time of receipt of Tender</b>	<b>:</b>	<b>12-02-2013 till 2 pm</b>
<b>Date and Time of opening Tender</b>	<b>:</b>	<b>12-02-2013 at 3 pm</b>
<b>Place of opening Tender.</b>	<b>:</b>	<b>Office of the Mission Director, National Rural Health Mission, Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005, Assam.</b>
<b>Address for Communication</b>	<b>:</b>	<b>Mission Director, National Rural Health Mission, Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005, Assam.</b>
<b>Cost of Tender Documents in Demand Draft</b>	<b>:</b>	<b>Rs. 500/- (Rupees Five Hundred) only in the form of Demand Draft in favour of State Health Society, Assam</b>

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NRHM Assam

**Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments, NRHM  
Assam**

Sealed tenders in two bid system affixing Court Fee Stamp of Rs. 8.25 only are invited from reputed organizations having experience of similar nature., for **Comprehensive Maintenance of SCNU Equipments (Labour and Spares), ( As per Annexure I)** for a period of three years.

**1. LAST DATE FOR RECEIPT OF TENDERS.**

**Sealed Tenders [in two separate covers {Technical bid (Cover "A") and Price Bid (Cover "B")}]] will be received upto 12-02-2013 till 2 PM by the Mission Director, National Rural Health Mission, Saikia Commercial Complex, Srinagar, Christanbasti, G S Road, Guwahati-05**

**2. Pre- Bid Meeting:**

A Pre- bid meeting with all the intending bidders will be held at the Conference Hall of the NRHM Office on 05-02-2013 at 4pm.

**3. Eligibility criteria**

- A. The bidder must have experience of maintenance of medical equipments and should have good market standing continuously for the past three years in terms of service delivery and customer satisfaction.
- B. The bidder must have least three Workshops/Service Centers, each located in any of the districts of Upper Assam Division, one Lower Assam Division and one at Hills & Barak Valley districts.
- C. The average annual turnover of the bidder during the last three years shall not be less than 50.00 Lakhs (Fifty Lakhs)
- D. Maintenance contract shall be awarded to the bidder and not to any of its subsidiaries.

**4. GENERAL CONDITIONS.**

- A. A complete set of tender documents may be purchased by any interested eligible person on an application in writing and upon payment of a non refundable fee as indicated in the advertisement in the form of Demand draft drawn in favour of the State Health Society, Assam.
- B. Tender document may be obtained from the office of Tender Inviting Authority during office hours. The bid document may also be downloaded from the official website- [www.nrhmassam.in](http://www.nrhmassam.in) .The bidder who has downloaded the Bid document from the website will have to pay Rs 500/-(non – refundable) in the form of Demand Draft while submitting the tender document. Such tender document without Rs 500/- will not be accepted.
- C. All tenders must be accompanied with Earnest Money Deposit as specified in the relevant clause of the Tender document.
- D. Tenders will be opened in the presence of bidders / authorized representatives who choose to attend on the specified date and time as stipulated in the tender document.
- E. At any time prior to the date of submission of Tender, Tender Inviting Authority

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may, for any reason, whether on his own initiative or in response to a clarification requested by a prospective Bidder, modify the Tender documents by an amendment. All prospective bidders who have received the tender document will be notified of the amendment in writing and that will be binding on them. In order to provide reasonable time to take the amendment into account in preparing their bid, Tender Inviting Authority may at his discretion, extend the date and time for submission of tenders.

- F. Interested eligible bidders may obtain further information from the office of the Tender Inviting Authority.
- G. Price Preference/ Purchase Preference to PSUs / SSI Units shall not be applicable.
- H. The bidder has to do 4 preventive maintain visit in a year on quarterly basis for the equipments as given at **annexure 1** and submit the report accordingly.
- I. The Bidder has to attend the breakdown calls as or when necessary.
- J. The Bidder shall provide standby machine/equipments against defective equipment/machine if repairing is not possible within 48 hours.

6. **TECHNO-COMMERCIAL BID - COVER "A"**

The Bidder should furnish the followings in a separate cover hereafter called "**Cover A**".

A. **EARNEST MONEY DEPOSIT :**

Earnest Money Deposit shall be **Rs 2, 00,000.00(Rupees Two Lakhs )** only in the form of Demand Draft/Bank Guarantee favouring State Health Society, Assam. The Bank Guarantee shall have to have validity of 6(six) months. Earnest Money Deposit in the form of Cheque / Cash / Postal order will not be accepted. Earnest Money Deposit will not earn interest. The Earnest Money Deposit of the successful Bidder may, at the discretion of Tender Inviting Authority be adjusted towards the Security Deposit payable by him.

B. **CONSTITUTION OF THE COMPANY**

Documentary evidence for the constitution of the company /concern such as Memorandum of Articles of Association, Partnership deed etc. with details of the Name, Address, Telephone Number, Fax Number, e-mail address of the firm and of the Managing Director / Partners / Proprietor.

C. **POWER OF ATTORNEY TO SIGN**

The instruments such as power of attorney, resolution of board etc., authorizing an officer of the Bidding Firm should be enclosed with the tender and such Authorized officer of the Bidding Firm should sign the tender documents.

D. **Undertaking**

Undertaking in the form at **Annexure-II**

E. **Details of the Registered Office, Service centres/ Workshop**

Declaration on details of registered office, service centres, workshops as per **Annexure-III**

F. **EXECUTION OF SIMILAR CONTRACTS**

Details of similar works performed during the last 3 years with summary of service Orders as per **Annexure-IV**. Performance Certificate for work /service performed for Govt. Institutions /WHO/UNICEF etc. or if any for the last 3 years are to be separately highlighted.

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- G. **ANNUAL TURNOVER**  
Annual turnover for 3 years i.e., 2009-10, 2010-11 & 2011-12 along with concurrent commitment for the current financial year in the format given in **Annexure - V** -certified by the Auditor.
- H. **SALES TAX CLEARANCE CERTIFICATE**  
Sales Tax Clearance certificate, as on 31<sup>st</sup> march of last financial year as per form attached in **Annexure-VI**.
- I. **Undertaking on fraud & corruption**  
Undertaking on fraud and corruption in the format at **Annexure-VII**
- J. **Agreed Terms & Conditions**  
Agreed Terms & Conditions as per **Annexure VIII**
- K. **Details of Service Teams**  
Bidder shall submit details of the service team (minimum six technicians are required in the service team and minimum experience of technician should not be less than 3 years in similar works)
- L. **CHECKLIST OF DOCUMENTS**  
A Checklist (**Annexure-IX**) for the list of documents enclosed with their page number. The documents should be serially arranged as per this **Annexure-IX** and should be securely tied or bound.

The above documents should be sealed in a separate Cover Superscribed as "TECHNICAL BID - COVER "A" - Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments, NRHM Assam DUE **ON 12-02-2013 and addressed to the Mission Director, National Rural Health Mission, Assam. Saikia Commercial Complex, Srinagar, G S Road, Guwahati-781005**

7. **PRICE BID - COVER "B"**

Cover "B" contains Commercial Bid of the Bidder.

- A. **SIGNATURE AND SEAL ON EACH PAGE**  
Each page of the price bid should be duly signed by the Bidder affixing the office seal.
- B. **SIGNATURE ON CORRECTION**  
Bid should be typewritten and every correction in the bid should be attested with full signature by the Bidder, failing which the bid will be ineligible. Corrections done with correction fluid should also be duly attested.
- C. The details of rates given in **Annexure- X** should also be entered clearly as per the instructions given along with the tender.  
The bidders shall submit duly signed **Annexure-X** in a sealed cover Superscribed as "PRICE BID COVER "B" - Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments, NRHM Assam

The above documents should be sealed in a separate Cover Superscribed as "COMMERCIAL BID - COVER "B" - Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments, NRHM Assam DUE **ON 12-02-2013 and addressed**

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**to the Mission Director, National Rural Health Mission, Assam. Saikia Commercial Complex, Srinagar, G S Road, Guwahati-781005**

Two separately sealed covers {Technical bid (Cover “A”) and Price Bid (Cover “B”)} shall be placed in a cover which shall be sealed and Superscribed as **Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments, NRHM Assam DUE ON 12-02-2013 and addressed to the Mission Director, National Rural Health Mission, Assam. Saikia Commercial Complex, Srinagar, G S Road, Guwahati-781005**

**8. Opening of Cover “A” and Cover “B” of tender**

- A. All bidders are entitled to be present at the date and time for opening of Technical Bid - Cover “A” of the tender submitted by them.
- B. Bidders who were found eligible on satisfying the criteria for technical evaluation and inspection can only be invited to be present at the date and time for opening of Price Bid - Cover “B” of the tender. The price bid of tender not found technically qualified shall not be opened.

**9. VALIDITY OF BID:**

Bids shall remain valid for acceptance for a period of 90 days after opening of Technical Bid i.e. Cover ‘A’. Bids with shorter validity shall be rejected. Purchaser may solicit bidders consent to an extension of validity period. A bidder may refuse extension request without forfeiting the bid security.

**10. VALIDITY OF OFFER OF SUCCESSFUL BIDDER:**

The validity of offer of the successful bidder shall be at least 03(three) years from the date of finalization of the order and the successful bidder will be bound to supply the items at agreed rates and terms during this period. This validity period may be further extended with mutual consent.

**11. ACCEPTANCE OF TENDER**

**A. TENDER EVALUATION**

Tenders will be evaluated with reference to the rate per unit (landed price) for determining the L1 rate (Lowest rate). Conditional discounts shall not be taken into account for price comparison.

**B. RIGHT TO REJECT TENDER**

Tender Inviting Authority reserves himself the right to accept the tender or to reject the whole tender for the supply of all items of drugs or for any one or more of the items of drugs tendered for in a tender at any moment without assigning any reason.

**C. TENDER ACCEPTANCE**

The acceptance of the tenders will be communicated to the successful bidders in writing.

**12. AGREEMENT**

- A. The successful Bidder shall execute an agreement on a non-judicial stamp paper of value of Rs.100/- (stamp duty to be paid by the Bidder) within 15 days from

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the date of the intimation from Tender Inviting Authority informing that his tender has been accepted.

B. **NON ASSIGNMENT**

The Bidder shall not, at any time, assign, sub-let or make over the contract or the benefit thereof or any part thereof to any person or persons what so ever

C. **COMMUNICATION**

All notices or communications relating to arising out of this agreement or any of the terms thereof shall be considered duly served on or given to the Bidder if delivered to him or left at his premises, places of business or abode.

**13. SECURITY DEPOSIT**

The successful bidder, within 10 days of signing of the agreement, shall be required to submit Security Deposit of 5 % of the order value in the form of bank guarantee from any Indian nationalized bank in favour of the Tender Inviting Authority valid for a period of 6 months from the date of order. However, if the supplier fails to execute the order or fails to perform the services as per agreement, in addition to other penal actions, the bank guarantee shall be encashed and the amount will be forfeited.

**14. FORCE MAJUERE**

If at any time the Bidder has, in the opinion of the Tender Inviting Authority, delayed in making any supply by reason of any riots, mutinies, wars, fire, storm, tempest, flood, epidemics or other exceptional cause on a specific request made by the Bidder, the time for making supply may be extended by the Tender Inviting Authority at its discretion for such period as may be considered reasonable. The exceptional causes does not include the scarcity of raw material, power cut, labour disputes, failure of sub vendor and increase in cost of raw materials.

**15 FRAUD & CORRUPTION:**

The bidders, suppliers & contractors shall observe the highest standard of ethics during bidding and during performance of the contract. For the purposes of this provision, the following acts shall be considered as corrupt and / or fraudulent practices -

1. "Corrupt Practice" means offering, giving, receiving, or soliciting directly or indirectly, of any thing of value to influence the action of an official in the procurement process or in contract execution.
2. "Fraudulent Practice" means misrepresentation or omission of facts in order to execution of contract.

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3. "Collusive practice" means a scheme or arrangement between two or more bidders, with or without the knowledge of the purchaser, designed to establish bid prices at artificial, non-competitive level.
4. "Coercive Practice" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process or in execution of a contract.

During the process of evaluation of a bid or proposal for award of a contract, if it is detected that a bidder directly or through agent has engaged in corrupt, fraudulent, collusive or coercive practice in competing for the contract in question, then a) the bid shall be rejected and b) declare the firm ineligible for a specific period or indefinitely to participate in a bidding process. However, if any such practices directed at any subsequent stage or during execution of the contract, the tender inviting authority reserves the right to cancel the contract and make suitable alternative arrangement at the risk and cost of such offending bidder .-

In the bid document itself, an undertaking from the bidders may be obtained in the format at **ANNEXURE-VII**.

**16. LOCAL CONDITIONS:**

It will be imperative on each bidder to fully acquaint himself of all local conditions and factors that would have any effect on performance of the Contract. The purchaser shall not entertain any request for clarifications from the bidder regarding such local conditions nor shall accept any offer conditional to the local factors. No request for any change of price or extension of time schedule of delivery of goods shall be entertained after purchaser accepts the bid.

**17. PAYMENT TERMS:**

No advance payment shall be made. 100% payment for service provided will be made quarterly on submission of quarterly report along with relevant documents, test certificates etc.

**18. ANNULMENT OF AWARD, FORFEITURE OF SECURITY DEPOSIT & FRESH AWARD**

Failure of the successful bidder to comply with the requirements of signing of contract and / or submission of performance security within the time schedule as stipulated above shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security.

Under such a situation, the proposal may be reviewed for award of the contract on the next lowest evaluated technically qualified bidder or go for a fresh bid depending on the circumstance. In case it is decided to go for the next lowest

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bidder, negotiation may be considered to bring down their price nearer to the originally evaluated & lowest bidder.

**19. ADJUDICATION/REVIEW BOARD**

Any dispute arising out of or during execution of the contract shall be settled with mutual agreement which may be in the form of an Adjudication/ Review board having officers belonging to other departments not related to the purchaser of the purchasing organization.

**20. SAVING CLAUSE**

No suit, prosecution or any legal proceedings shall lie against Tender Inviting Authority or any person for anything that is done in good faith or intended to be done in pursuance of tender.

**21. LAWS GOVERNING THE CONTRACT & JURISDICTION**

The contract shall be govern by the laws in force in India. In the event of any dispute arising out of the tender such dispute would be subject to the jurisdiction of the Civil Court within the State of Assam only.

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**Annexure 1**

***Details of SCNUs***

SCNU equipments, NRHM Assam:

SI	Item description	Qty
1	Radiant Warmer	149
2	Pulse Oximeter	69
3	Syringe Infusion Pump	45
4	Phototherapy Unit	65
5	ECG	15
6	Oxygen Concentrator	91
7	Mobile Examination Light	136
8	Vital Sign Monitor	19

**Details of Installation sites**

<b>Details of Installation sites of Radiant Warmer</b>		
SI	Site Details	Total Qty
1	Nagaon Civil Hospital	14
2	Jorhat Medical College	15
3	MMC Hospital	12
4	Sonitpur Civil Hospital	14
5	Lakhimpur Civil Hospital	12
6	Nalbari Civil Hospital	4
7	Dhubri Civil Hospital	14
8	Bongaigaon Civil Hospital	14
9	Sivasagar Civil Hospital	14
10	Cachar SMCH	15
11	Kamrup ( R)	1
12	Dhemaji	6
13	Hailakandi	14
	Total:	149
<b>Details of Installation sites of Pulse Oximeter</b>		
SI	Site Details	Total Qty
1	MMC Hospital	6
2	JMC	8
3	Nagaon Civil Hospital	7
4	Tezpur Civil Hospital	7
5	Lakhimpur Civil Hospital	5
6	Dhubri	5
7	Bongaigaon	5
8	Sivasagar	5
9	Cachar SMCH	7
10	Mangaoldoi Civil Hospital	8

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11	Dhemaji	4
12	Jorhat	2
	Total:	69
<b>Details of Installation sites of Syringe Infusion Pump</b>		
Sl	Site Details	Total Qnty
1	MMC Hospital	4
2	JMC	4
3	Nagaon Civil Hospital	4
4	Tezpur Civil Hospital	4
5	Lakhimpur Civil Hospital	4
6	Dhubri	4
7	Bongaigaon	4
8	Sivasagar	4
9	Cachar, SMCH	5
10	Mangaldoi Civil Hospital	4
11	Dhemaji	4
	Total:	45
<b>Details of Installation sites of Phototherapy Unit</b>		
Sl	Site Details	Total Qnty
1	Nagaon Civil Hospital	7
2	JMC	8
3	MMC	6
4	Lakhimpur Civil Hospital	5
5	Tezpur Civil Hospital	7
6	Dhubri	5
7	Bongaigaon	5
8	Sivasagar	5
9	Cachar, SMCH	7
10	Mangoldoi Civil Hospital	5
11	Dhemaji	5
	Total:	65
<b>Details of Installation sites of ECG</b>		
Sl	Site Details	Total Qnty
1	Cachar, SMCH	2
2	Mangoldoi Civil Hospital	2
3	Dhemaji	1
4	Hailakandi	1
5	Chirang	2
6	Dhemaji	2
7	Baksa	2
8	Kokrajhar	2
9	MMC	1
	Total:	15
<b>Details of Installation sites of Oxygen Concentrator</b>		

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Sl	Site Details	Total Qnty
1	MMC	6
2	Nagaon Civil Hospital	6
3	Sonitpur Civil Hospital	6
4	Jorhat Medical College	6
5	Lakhimpur Civil Hospital	6
6	Dhubri	6
7	Bongaigaon	6
8	Sivasagar	6
9	Nalbari	4
10	Cachar SMCH	7
11	Mangoldoi	6
12	Dhemaji	10
13	Hailakandi	4
14	Chirang	4
15	Baksa	4
16	Kokrajhar	4
	Total:	91
<b>Details of Installation sites of Mobile Examination Light</b>		
Sl	Site Details	Total Qnty
1	Lakhimpur Civil Hospital	10
2	Kanaklata Civil Hospital ( Sonitpur)	10
3	Bongaigaion	10
4	Dhubri	10
5	Nalbari	10
6	JMC	10
7	Sivasagar	10
8	Nagaon	10
9	Cachar, SMCH	10
10	Mangoldoi Civil Hospital	6
11	Dhemaji	5
12	Hailakandi	7
13	Chirang	7
14	Dhemaji	7
15	Baksa	7
16	Kokrajhar	7
	Total:	136
<b>Details of Installation sites of Vital Sign Monitor</b>		
Sl	Site Details	Total Qnty
1	MMC	2
2	JMC	2
3	Nagoan Civil Hospital	2
4	Tezpur Civil Hospital	2
5	Lakhimpur Civil Hospital	2

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6	Dhubri	2
7	Bongaigaon	2
8	Sivasagar	2
9	Cachar SMCH	2
10	Darrang	1
	Total:	19

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**Annexure 2**

**Declaration of service**

Declaration on services/ facilities of the interested firm

**Tender reference No:** \_\_\_\_\_

1. Name of the Bidder :
2. Full Postal Address :
3. Telephone No./Fax No. :
4. Email address :
5. Date of inception of business :
6. Registration no. & Date :
7. Issued by :
8. Valid till :
9. Details of activities related to bid and maintenance contract& item wise capacity:
10. Detail of registered offices, service centres, workshops with technical competencies

Name of the Agency:

Full Postal Address:

Phone / Fax / E-mail

SN	Name of workshop/service Centre with address	Name of the Technical experts	Designation	age	Qualification	Work Experience in similar work
1						
2						
3						

\*All the testimonials of the technical experts must be submitted along with the Bid

Signature & Official Seal

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ANNEXURE-III

**PROFORMA FOR PERFORMANCE STATEMENT**

**(FOR A PERIOD OF LAST 3 YEARS)**

Name of firm \_\_\_\_\_

Sl.	Name of the Work/service	Year	Duration of work.	Value.	Name and full address of the purchaser
	1	2	3	4	5
1.					
2.					
3.					

Signature & Official Seal

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**Annexure 4**

***Annual Turnover Statement***

The Annual Turnover of M/s \_\_\_\_\_ for the past three years and concurrent commitment for the current financial year are given below and certified that the statement is true and correct.

<b><i>Sl.No.</i></b>	<b><i>Year</i></b>	<b><i>Turnover in Lakhs (Rs)</i></b>
1.	2009-10	-
2.	2010-11	-
3.	2011-12	-

Total - Rs. \_\_\_\_\_ Lakhs.

Average turnover per annum - Rs. \_\_\_\_\_ Lakhs.

**Concurrent Commitment**

Sl. No.	Contract Ref.	Purchaser	Total Contract Value	outstanding Value	Estimated Delay in completion date

Date and seal:

Signature of Auditor/Seal  
Chartered Accountant  
(Name in Capital)

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Annexure 5

**Declaration**

**Tender reference No:** \_\_\_\_\_

2. Name of the Bidder :
2. Full Postal Address :
3. Telephone No./Fax No. :
4. Email address :
5. Date of inception of business :
6. Registration no. & Date :
7. Issued by :
8. Valid till

I, \_\_\_\_\_ Prop./partner/Director of M/s  
\_\_\_\_\_ hereby declare that the  
information given in this form is true and correct to the best of my knowledge & belief.

I/we agree to the tender Inviting Authority forfeiting the Earnest Money Deposit and/or  
Performance Security Deposit and blacklisting us for a period of 5 years, if any information  
furnished by us proved to be false at the time of inspection and non – compliance with terms  
and conditions of the contract

I offer to provide the services mentioned in the schedule (enclosed in price bid) at the rates  
quoted therein. I agree to hold this offer for one year after finalization of contract.

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Dated:

Signature\_\_\_\_\_

Name of tenderer\_\_\_\_\_

Address\_\_\_\_\_

Signature & Official Seal

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Annexure 6

UNDERTAKING

To

The Mission Director, NRHM Assam

Tender reference No. \_\_\_\_\_

Sir,

1. I, Shri \_\_\_\_\_, on behalf of M/s \_\_\_\_\_ having registered office at \_\_\_\_\_, do hereby declare that I have gone through the terms and conditions mentioned for the above and undertake to comply with all tender terms and conditions. The rates quoted by me/us are valid and binding on me/us for acceptance for a period of one year from the date of award of contract to us.
2. I/We undersigned hereby bind myself/ourselves to the Office of Mission Director, NRHM Assam to provide the service of maintenance of ..... (*SCNU Equipments*). The rates quoted by me/us for the items tendered for are specified against each. It is certified that rates quoted are not higher than that prevailing in the market.
3. The service shall be strictly as per specification and of the best quality as per requirement of the institution. The decision of the Office of the Mission Director as regards to the quality and specification of article shall be final and binding on me/us.
4. We undertake and confirm that:
  - a) Response Time for Breakdown Calls: Maintenance personnel shall attend to the breakdown within 24 hrs of reporting the fault
  - b) Preventive Maintenance: During the period and AMC, in addition to attending break down calls, there shall be regular preventive maintenance quarterly
  - c) We will supply the spares as and when necessary for the vehicles/ equipments (as applicable) in the SCNUs irrespective of the make of the vehicles/ equipments
  - d) We will provide standby machine/equipments against defective equipment/machine if repairing is not possible within 48 hours
5. We agree to the conditions of the tender under which the EARNEST MONEY DEPOSIT shall be forfeited.
6. We agree to accept the amount of the bill to be paid by the Tender inviting agency after completion of all codal formalities and should any amount of the bill found by the purchaser/auditors to have been over-paid; the amount so found shall be refunded by me/us.
7. We hereby undertake to provide the service during the validity of the tender as per direction given in order within the stipulated period.
8. The tender inviting authority has the right to accept or reject any or all the tenders without assigning any reason.

Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments,  
NRHM Assam

9. We understand all the terms and conditions of the contract and bind myself/ourselves to abide by them.
10. We hereby declare that there is no vigilance/CBI or court case pending/contemplated against us at the moment.

SIGNATURE :

NAME & DESIGNATION :

DATE :

NAME & ADDRESS OF THE FIRM:

SEAL :

Tender for Comprehensive Annual Maintenance Contract of SCNU Equipments,  
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Annexure 7

**UNDERTAKING ON FRAUD AND CORRUPTION**

We M/s ..... Do hereby undertake that, in competing for (and, if the award is made to us, in executing) the subject contract for providing AMC for SCNU Equipments under tender reference no. .... Dt .....  
We shall strictly observe the laws against fraud and corruption in force in the country.

Sd/-

Signature of proprietor/Partner/Director

Designation:

Seal:

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**Annexure 8**

**For cover 'B'- Price Bid**

Tender No:

Name & Address of the Bidder:

Item description	Qty	Annual Maintenance Cost (AMC) for SCNU Equipments per year for 27 districts (excluding Spares)	Comprehensive Maintenance Cost (CMC) for SCNU Equipments per year for 27 districts(including cost of spares)
Radiant Warmer	149		
Pulse Oximeter	69		
Syringe Infusion Pump	45		
Phototherapy Unit	65		
ECG	15		
Oxygen Concentrator	91		
Mobile Examination Light	136		
Vital Sign Monitor	19		
Radiant Warmer	149		
Total		Rs	Rs

Signature & Official Seal