



**OFFICE OF THE MISSION DIRECTOR
NATIONAL HEALTH MISSION, ASSAM
SAIKIA COMMERCIAL COMPLEX, SRINAGAR PATH, CHRISTIANBASTI,
G.S ROAD, GUWHATI 781005**

**NOTICE INVITING TENDER (NIT)
FOR IMAGE TRANSMISSION & REPORTING OF RADIOLOGY IMAGES
AND SELECTIVE RADIOLOGY SERVICES**

(NATIONAL COMPETITIVE BIDDING)



Section 1

**OFFICE OF THE MISSION DIRECTOR
NATIONAL HEALTH MISSION, ASSAM
SAIKIA COMMERCIAL COMPLEX, SRINAGAR PATH, CHRISTIANBASTI,
G.S ROAD, GUWHATI 781005**

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NOTICE INVITING TENDER (NIT)

Address: Office of the Mission Director, National Health Mission, Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005, Assam.

URL: www.nrhmassam.in

Email: mis.nrhmassa@gmail.com

Bid Enquiry No. NHM/Free Diagnostic Services Pt I/2015-16/2700/2740 / Dated: 8/ 6/2016

NOTICE INVITING BIDS

1. Office of the Mission Director, State Health Society, Assam invites sealed Tender from eligible service providers for supply of services as given in **section – IV** of this document.
2. This document contains eight sections as follows:
 - I. Section I : Notice inviting Tender
 - II. Section II: Instruction to Bidder
 - III. Section III: Procedure for evaluations of Bids
 - IV. Section IV: Responsibilities of service providers
 - V. Section V: Eligibility Criteria
 - VI. Section VI: Terms and Conditions
 - VII. Section VII: Formats of Appendices (A to F)
 - VIII. Section VIII: Standard format for service level agreement
3. Schedule of events

SN	Description	Date/Place
1	Date of sale of Bid Enquiry Documents	8/6/2016
2	Place of sale/website download of Tender Enquiry Documents.	www.nrhmassam.in
3	Cost of the Tender Enquiry Document.	Rs. 2000/-
4	Pre bid Meeting (Date & Time)	18/6/2016
5	Pre-Bid Meeting Venue	Office of the Mission Director
6	Closing Date and Time of Receipt of Bid	29/6/2016 up to 2 pm
7	Time, Date and Venue of Opening of Technical Bid	3.00pm, 29/6/2016 at Office of the Mission Director, NHM, Assam

4. Tender documents may be obtained from the office of Tender Inviting Authority during office hours on payment of Rs 2000/- (non – refundable) in the form of Demand Draft drawn in favour of “ **State Health Society, Assam**” payable at Guwahati. The tender documents may also be downloaded from the official website- www.nrhmassam.in. The bidder downloading the Bid document from the website will be required to deposit Rs 2000/- (non – refundable) in the form of Demand Draft drawn in favour of “ **State Health Society, Assam**” payable at Guwahati while submitting the Tender. Tender without the fee of Rs 2000/- will not be accepted.
5. All prospective Bidders are requested to attend the Pre-bid meeting either in person or through their authorized representative. No representative is allowed to represent more than one prospective Bidder. The venue, date and time are indicated in Schedule of Events as in Para 2 above.
6. Bidders shall ensure that their bids complete in all respects, are dropped in the Bid Box located at Office of the **Mission Director, National Health Mission, Saikia Commercial Complex, Srinagar path, Christianbasti, G S Road, Guwahati-781005, Assam** on or before the closing date and time indicated in the Para 2 above, Bids submitted after the prescribed time will be treated as late bid and will not be considered. The Bids sent by post/courier must reach the above said address on before the closing date & time indicated in Para 2 above, failing which the Bid will be treated as late bid and will not be considered.
7. In the event of Bid opening day being declared a holiday/closed day for the Purchase organization, the Bids will be received/opened on the next working day at the same time.
8. The Bid Enquiry Documents are not transferable.
9. All Bids must be accompanied by Earnest Money Deposit (EMD) amount to **Rs 3.00 Lakhs** (Rupees three Lakhs) only in the form of Demand Draft/Banker’s Cheque favoring “**State Health Society, Assam**”. Earnest Money Deposit in any other form will not be accepted. Earnest Money Deposit will not earn any interest.

Sd/-
Mission Director
National Health Mission, Assam

INSTRUCTIONS TO BIDDER

1. General Instructions

- a. The Bidder should prepare and submit its offer as per instructions given in this section.
- b. The Bids should be complete with all documents dully signed by Authorized personnel.
Those submitted by telex, telegram or fax shall not be considered.
- c. The Bids which are for only a portion of the components of the job /service shall not be accepted. (The bids should be for all components of the job /service.)
- d. The prices quoted shall be **firm** and shall include all taxes and duties. This shall be quoted in the format as per attached **Appendix 'F'** only.
- e. The Bids (**technical and financial**) shall be submitted (with a covering letter as per **Appendix 'E'** before the last date of submission. Late bids shall not be considered

2. Inspection of Site and Equipments

The interested bidder may inspect the equipment and their respective locations where the services are to be rendered during 10.00AM to 5.00 PM on all working days till last date of sale of tender as given in the tender schedule. The tender inviting authority shall not be liable for any expenditure incurred in such inspection or in the preparation of the bids.

3. Earnest Money Deposit (EMD)

- a. The Bid shall be accompanied by Earnest Money Deposit (EMD) as specified in the Notice InvitingTender (NIT) in the form of Bank Draft / Bankers cheque from any Schedule Bank in favour of “ **State Health Society, Assam**” payable at Guwahati while submitting the Tender.
- b. No Bidding entity is exempt from deposit of EMD. Bids submitted without EMD shall not be considered.
- c. The EMD of unsuccessful Bidder will be returned to them without any interest, after conclusion of the resultant agreement. The EMD of the successful Service provider will be returned without any interest, after receipt of performance security as per the terms of agreement.
- d. EMD of Bidder may be forfeited without prejudice to other rights of the bid inviting authority, if the Bidder withdraws or amends its Bid or impairs or derogates from the Bid in any respect within the period of validity of its Bid or if it comes to notice that the information / documents furnished in its Bid is incorrect, false, misleading or forged. In addition to the aforesaid grounds, the successful Bidder's EMD will also be forfeited without prejudice to other rights of Bid inviting Authority, if it fails to furnish the required performance security within the specified period.

4. Preparation of Bid

The bids shall be made in two separate sealed envelopes as follows:

- I. The first envelope shall be marked in bold letter as “**TECHNOCOMMERCIAL BID**” which shall be sent with forwarding letter **Appendix 'E'** and shall include the following:
 - a. Receipt regarding payment of Bid cost
 - b. Bank draft drawn in favour of “ **State Health Society, Assam**” payable at Guwahati for the amount of non refundable fee, if the Bid documents have been downloaded from web.

- c. Confirmation regarding furnishing **Performance Security** in case of award of agreement.
- d. original Bid document duly stamped and signed by the authorized personnel in each page along with the Forwarding Letter confirming the performing the assignment as per **Appendix 'E'**
- e. Particulars of the Bidder as per **Appendix 'D'**
- f. Copy of the Income Tax Returns acknowledgement for last three financial years.
- g. Power of attorney in favour of signatory to tender documents and signatory to Manufacturer's Authorization letter.
- h. Copy of the certificate of registration of CST, VAT, EPF, ESI and service Tax with the appropriate authority.
- i. A declaration from the Bidder in the format given in the **Appendix - H'** to the effect that the firm has neither been declared as defaulter or black-listed by any competent authority of a government department under Government of India or Government of any State.

In addition to the above documents

- 1. The tender of the Authorized Agent shall include the manufacturer authorization letter as per proforma given in "Appendix-B"
- 2. The tender of others (i.e. those who are neither manufacturers nor authorized agents) shall include a statement regarding similar maintenance jobs performed by them in last three years and user's certificate regarding satisfactory completion of such job as per proforma given in "**Appendix -C'**"
- 3. The second envelope shall contain the financial proposal and shall be marked in bold letters as "**FINANCIAL BID'**". Prices shall be inclusive of all taxes & duties and quoted in the proforma enclosed at **Appendix 'D'** as per scope of work / service to be rendered.

5. Bid Validity Period

The Bids shall remain valid for "**60 calendar months'**" for acceptance and the prices quoted shall remain for the duration of the agreement. The contract may be extended for another term based on performance and mutual consent.

6. Bid Submission

The two envelopes containing both technical and the financial bid shall be put in a bigger envelope, which shall be sealed and superscripted with "BID Name & Nodue for opening on....."

The offer shall contain no interlineations or overwriting except as necessary to correct errors, in which cases such correction must be initialed by the person or persons signing the Bid. In case of discrepancy in the quoted prices, the price written in words will be taken as valid.

7. Opening of Bids:

The technical bid will be opened at the time & date specified in the schedule. The Service providers may attend the bid opening if they so desire.

EVALUATION OF BIDS

Scrutiny of Bids

The Bids will be scrutinized by a committee appointed by the authority to determine whether they are complete and meet the essential and important requirements, conditions and whether the Bidder is eligible and qualified as per criteria laid down in the Bid Enquiry Documents. The bids, which do not meet the aforesaid requirements, are liable to be treated as non-responsive and may be ignored. The decision of the purchaser as to whether the Bidder is eligible and qualified or not and whether the bid is responsive or not shall be final and binding on the bidders. Financial bids of only those Service providers, who qualify technical bid, will be considered and opened.

Infirmity / Non-Conformity:

The purchaser may waive minor infirmity and/or non-conformity in a Bid, provided it does not constitute any material deviation. The decision of the purchaser as to whether the deviation is material or not, shall be final and binding on the bidders.

Bid Clarification:

Wherever necessary, the purchaser may, at its discretion, seek clarification from the Bidders seeking response by a specified date. If no response is received by this date, the purchaser shall evaluate the offer as per available information.

INSTRUCTIONS TO BIDDERS**I. Responsibilities of the service provider:**

1. Identification of technological pathway and setting up of systems for digitization, transmission and reporting of X-ray. This would facilitate capturing of images at public facilities using public health facility medical infrastructure. Digital infrastructure / IT based solutions would be used to transfer images to specialists in private sector.
2. The facilities covered under the scope of work shall include Community Health Centers (CHCs), First Referral Units (FRUs), sub-district (SDHs) and district hospitals (DHs) across the state

II. Scope of the work.

The obligations of the service provider/firm under this service contract shall include following service activities and commitments. The details of various services required at different locations and type of facilities is given in **Appendix 'A'**

1. The Service provider shall identify the technological pathways and set up systems for digitization, transmission and reporting of X-rays. Digital infrastructure/ IT based solutions should be provided used to transfer images to specialist hired/on roll of Service provider.
2. Service provider shall provide communication networks, IT peripherals and requisites software and costs thereof for seamless transmission of images.
3. The Service provider shall put in place the required infrastructure such as CR systems, CR cassettes to digitize images from existing X-rays at district hospitals (DHs) across the state. Periodic maintenance including replacement of CR cassettes shall be sole responsibility of the Service provider. In case existing X-rays are not in working condition or integration of CR system may not be possible, new machines may be procured by the authority at its own cost.
4. Service provider shall provide training to radiographers deployed at public health facilities for digitization and transmission of X-ray images.
5. Providing trained and qualified Radiographers for facilities where the machines are available but manpower is absent.
6. Reporting of all X-ray films/images from CHCs/FRUs/SDHs/DHs electronically.
7. All results shall be interpreted, diagnosed and reported within 6 hours of the test, if the tests were done between 8AM to 6PM. However if tests were done between 6PM to 8AM next morning, the report would be provided on or before 10AM of same day.

ELIGIBILITY CRITERIA

1. The Bidder shall be a sole provider (Company/Society/Trust) or a group of companies (maximum 3) coming together as Consortium to implement the Project. The consortium with a Lead Member should have at least 51% stake of the consortium and must also have all legal liabilities. The bidder cannot be an individual or group of individuals. The Service provider should be registered as a legal entity such as company registered under Companies Act, Societies Registration Act, Trust Act or an equivalent law applicable in the region/state/country. A bidder cannot bid as a sole provider as well as a partner in a consortium. No bidder can place more than one bid in any form. In support of this, the bidder's letter shall be submitted as per proforma in **Appendix 'B'**.
2. The Bidder shall have minimum three years of experience in carrying out similar type of assignment / service in private or public sector. In support of this, a statement regarding Assignments of similar nature successfully completed during last three years should be submitted as per proforma in **Appendix 'C'**. Users' certificate regarding satisfactory completion of assignments should also be submitted. The assignment of Govt. Depts. / Semi Govt. Depts. should be specifically brought out. (The decision of the Purchaser as to whether the assignment is similar or not and whether the bidders possess adequate experience or not, shall be final and binding on the bidders.)
3. The Bidder shall have at least one Service Center (with fully trained service personnel) where reporting happens and provides reports for a minimum of 10,000 radiology images per annum in one or more States of India.
4. The Bidders are not presently blacklisted by the Purchaser or by any State Govt. or its organizations by Govt. of India or its organizations.
5. The bidders shall have a minimum turnover of **Rs. 5 Crores** per annum in last three financial years duly supported by audited accounts statement.

TERMS AND CONDITIONS

1. Signing of Contract

The purchaser shall issue the Notice for Award of Contract to the successful bidder within the bid validity period. And the successful bidder will be required to sign and submit the contract unconditionally within 15 days of receipt of such communication. The contract shall be valid for a period of 5 years from the date of signing of the contract.

2. Modification to Contract

The contract when executed by the parties shall constitute the entire contract between the parties in connection with the jobs / services and shall be binding upon the parties. Modification, if any, to the contract shall be in writing and with the consent of the parties.

Services shall be valid for a period of 5 years from the date of approval by the Authority and it could be cancelled at any time after providing an opportunity of hearing by the Authority, in case the Service provider does not follow the rules, regulations and terms and condition of the contract.

3. Performance Security

- a. The successful bidder shall furnish a performance security in the shape of a Demand Draft/Bank Guarantee issued by a Nationalised Bank in favour of Tender Inviting Authority for an amount of **Rs. 3 Crores**. The Bank guarantee shall be as per proforma at “**Appendix G**” and remain valid for a period, which is six months beyond the date of expiry of the contract. This shall be submitted within 15 days (minimum) of receiving of Notice for Award of Contract, failing which the EMD may be forfeited and the contract may be cancelled.
- b. If the firm / contractor violate any of the terms and conditions of contract, the Performance Security shall be liable for forfeiture, wholly or partly, as decided by the Purchaser and the contract may also be cancelled.
- c. The Purchaser will release the Performance Security without any interest to the firm / contractor on successful completion of contractual obligations.

4. Compliance of Minimum Wages Act and other statutory requirements

The bidder shall comply with all the provisions of Minimum Wages Act and other applicable labour laws. The bidder shall also comply with all other statutory provision including but not limited to provisions regarding medical education and eligibility criteria of human resources used by the bidder for providing the services, biomedical waste management, bio-safety, occupational and environmental safety.

Legal liability to the extent of reporting of images for each reported case extends to the service provider. However overall legal responsibility of provision of medical care lies with the Authority/ public health facility .The Service provider shall maintain confidentiality of medical records and shall make adequate arrangement for cyber security

5. Income Tax Deduction at Source

Income tax deduction at source shall be made at the prescribed rates from the bidder's bills. The deducted amount will be reflected in the requisite Form, which will be issued at the end of the financial year.

6. Periodicity of Payment

The payment will be made on weekly basis not extending beyond 12 noon of the last bank working day of the week for all invoices raised. The purchaser shall give standing instructions to the bank for implementation of this requirement. The bidder will raise its invoice on completion of services during this period duly accompanied by evidences of services provided. The payment will be subject to TDS as per Income Tax Rules and other statutory deductions as per applicable laws.

Reimbursement shall be in terms of Cost per reported test for X-rays, Annual training charges for medical officers and annual service charge for radiographer.

Training and service charge as applicable shall be reimbursed on quarterly basis.

The expected normal to abnormal ratio will be 60% to 40% of total X-ray reporting done. For 10% increase in normal X-ray report beyond 60% and each percent thereafter, a 5% deduction in unit cost per reported test will be in effect for the surplus normal test beyond 60%.

8. Damages for Mishap/Injury

The purchaser shall not be responsible for damages of any kind or for any mishap/injury/accident caused to any personnel/property of the bidder while performing duty in the purchaser's / consignee's premises. All liabilities, legal or monetary, arising in that eventuality shall be borne by firm/ contractor.

9. Termination of Contract:

The purchase may terminate the contract, if the successful tenderer withdraws its tender after its acceptance or fails to submit the required Performance Securities for the initial contract and or fails to fulfill any other contractual obligations. In that event, the purchaser will have the right to purchase the same goods/ equipment from next eligible bidder and the extra expenditure on this account shall be recoverable from the defaulter. The earnest money and the performance security deposited by the defaulter shall also be recovered to pay the balance amount of extra expenditure incurred by the purchaser.

Service provider shall commence the proposed services within the 30 days of signing the agreement otherwise the contract could be terminate.

10. Penalization

The upkeep time of transmission and reporting services should be minimum 90%, but a single shut down shall not be more than of 10 days in a single stretch. Service provider shall make alternative arrangements for reporting of the cases at the approved rates in case the system is out of order/ shut down for greater than 24 hours. If shut down extends beyond 15 days the contract may be cancelled. For any discontinuity of services greater than 10 days the provider shall pay an average amount of revenue collected per day, for each day of shutdown despite providing alternate arrangement at the cost of the service provider. In no case shall authority pay any amount to the alternate provider.

Use of the allocated space by the service provider for any other purpose other than the approved scheme shall not be permitted.

The Service provider shall not sell or transfer any proprietary right or entrust to any other third party for running the proposed scheme, the duration for which the license has been issued.

After completion of the tenure of tender, the provider will be required to uninstall the digital infrastructure within 30 days of the contract closure date.

11. General Terms & Conditions

- a. The Authority shall provide a list of availability of X-Ray, at Community Health Centers (CHCs), First Referral Units (FRUs), sub-district (SDHs) and district hospitals (DHs) across the state.
- b. The Authority shall arrange for well-functioning X-ray, and the preventive maintenance (PM) and corrective maintenance (CM) of the medical equipment shall be the responsibility of the contracting authority/state health department.
- c. The Service provider should adhere to Standard Operating Procedures (SOPs) for each of the services finalized in consultation with the Authority.
- d. Provision for the storage of Images and clinical data shall be arranged by the Authority.
- e. Annual review of performance and observance of terms & conditions including quality of tests shall be carried out by a committee appointed by the authority.
- f. All the operational cost within the declared scope of work including the cost of deployment of the personnel will be borne by the Service provider.
- g. All the pre-requisites such as hardware, software, computer and related peripherals, mobile connection or any other requirement such as trained manpower (where not available) shall be provided by the Service provider.
- h. Service provider will provide a signed report from qualified Radiologists having a Post Graduate Degree/Post Graduate Diploma in Radiology and imaging.
- i. The uploading time of the images should not be more than 45 minutes after the completion of test. The images will also be made available by the service provider to the concerned hospital with in the 45 minutes after the completion of test. All results shall be interpreted, diagnosed and reported within 6 hours of the image transmission/ uploading, if the tests were done between 8AM to 6PM. However if tests were done between 6PM to 8AM next morning, the report would be provided on or before 10AM of that day.
- j. The Service provider will have to manage the following records:
 - (i) Digital cases register. (ii) Record of discontinuity of services at service provider's end; and (iii) log book of discontinuity of services at facility end.
- (J) The patient information and images shall be tagged to a unique id generated by the service provider. The codification shall follow GS1 standards as given by Ministry of Commerce, Govt. of India.

12. Arbitration

- a) If dispute or difference of any kind shall arise between the purchaser and the firm/contractor in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.
- b) If the parties fail to resolve their dispute or difference by such mutual consultations within thirty days of commencement of consultations, then either the purchaser or the firm/contractor may give notice to the other party of its intention to commence arbitration, as hereinafter provided. The applicable arbitration procedure will be as per the Arbitration and Conciliation Act, 1996 of India. In that event, the dispute or difference shall be referred to the sole arbitration of an officer to be appointed by the **Mission Director, National Health Mission Assam** as the arbitrator. If the arbitrator to whom the matter is initially referred is transferred or vacates his office or is unable to act for any reason, he / she shall be replaced by another person appointed by the **Mission Director, National Health Mission Assam** to act as Arbitrator. Such person shall be entitled to proceed with the matter from the stage at which it was left by his predecessor. The award of the provision that the Arbitrator shall give reasoned award in case the amount of claim in reference exceeds Rupees One Lac **(Rs.1,00,000/-)**
- c) Work under the contract shall, notwithstanding the existence of any such dispute or difference, continue during arbitration proceedings and no payment due or payable by the Purchaser or the firm / contractor shall be withheld on account of such proceedings unless such payments are the direct subject of the arbitration.
- d) Reference to arbitration shall be a condition precedent to any other action at law.
- e) Venue of Arbitration: The venue of arbitration shall be the place from where the contract has been issued.

13. Applicable Law and Jurisdiction of Court:

The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force. The Court located at the place of issue of contract shall have jurisdiction to decide any dispute arising out of in respect of the contract. It is specifically agreed that no other Court shall have jurisdiction in the matter.

APPENDIX- A

SN	DISTRICT	Name of Health Block	NAME HEALTH INSTITUTION	Facility Type (DH/SDH/CHC/PHC)	Description of Services Required at the corresponding facility	
					Supply of Radiographer	Transmission of Images and reporting
1	BAKSA	MUSHALPUR	DR. RAVI BORO CIVIL HOSPITAL	DH	No	Yes
2	BAKSA	JALAH	JALAH CHC	CHC	No	Yes
3	BAKSA	TAMULPUR	TAMULPUR CHC	CHC	No	Yes
4	BAKSA	BARAMA BPHC	BARAMA CHC	CHC	No	Yes
5	BARPETA	KALGACHIA	BARPETA CIVIL HOSPITAL	DH	No	Yes
6	BARPETA	NITYANANDA	PATHSALA SDH	SDH	No	Yes
7	BARPETA	BARPETA ROAD	BARPETA ROAD CHC	CHC	No	Yes
8	BARPETA	BHAWANIPUR	HOWLY CHC	CHC	No	Yes
9	BARPETA	KALGACHIA	SORBHOG CHC	CHC	No	Yes
10	BONGAIGAON	BONGAIGAON	BONGAIGAON CHC	DH	No	Yes
11	BONGAIGAON	SRIJANGRAM	ABHAYAPURI CHC	CHC	No	Yes
12	BONGAIGAON	BONGAIGAON	BIDYAPUR CHC	CHC	No	Yes
13	CACHAR	CACHAR	S.M. DEV CIVIL HOSPITAL	DH	No	Yes
14	CACHAR	JALALPUR BPHC	KALAIN FRU	CHC	No	Yes
15	CACHAR	JALALPUR	MAHATMA GANDHI MODEL HOSPITAL, KATIGORAH	CHC	No	Yes
16	DARRANG	MANGALDAI URBAN	MANGALDAI CIVIL HOSPITAL	DH	No	Yes
17	DARRANG	KHARUPETIA	KHARUPETIA CHC	CHC	No	Yes
18	DARRANG	PATHARIGHAT	DEOMORNOI CHC	CHC	No	Yes
19	DARRANG	SIPAJHAR	SIPAJHAR CHC	CHC	No	Yes
20	DHEMAJI	DHEMAJI	DHEMAJI CIVIL HOSPITAL	DH	No	Yes
21	DHEMAJI	GOGAMUKH	GOGAMUKH CHC/BPHC	CHC	No	Yes
22	DHEMAJI	JONAI BPHC	JONAI CHC	CHC	No	Yes
23	DHEMAJI	BENGENAGARAH	BENGENAGARAH CHC	CHC	No	Yes
24	DHUBRI	GAZARIKANDI	HATSINGIMARI SDCH	SDH	No	Yes
25	DHUBRI	DHARMASALA BPHC	GAURIPUR CHC	CHC	No	Yes
26	DHUBRI	RANIGANJ PHC	BILASIPARA SHC	PHC	No	Yes
27	DIBRUGARH	NAHARANI	RAJGORH CHC	CHC	No	Yes
28	DIBRUGARH	TENGAKHAT	M.G MODEL HOSPITAL TENGAKHAT	CHC	No	Yes

SN	DISTRICT	Name of Health Block	NAME HEALTH INSTITUTION	Facility Type (DH/SDH/CHC/PHC)	Description of Services Required at the corresponding facility	
					Supply of Radiographer	Transmission of Images and reporting
29	DIMA HASAO	URBAN	HAFLONG CIVIL HOSPITAL	DH	No	Yes
30	DIMA HASAO	LANGTING BPHC	MAIBANG CHC	CHC	No	Yes
31	DIMA HASAO	GUNJUNG BPHC	UMRANGSO CHC	CHC	No	Yes
32	GOALPARA	RANGJULI BPHC	DUDHNOI FRU	CHC	No	Yes
33	GOALPARA	RANGJULI BPHC	RANGJULI CHC	CHC	No	Yes
34	GOALPARA	LAKHIPUR BPHC	LAKHIPUR CHC	CHC	No	Yes
35	GOALPARA	AGIA BPHC	AMBARI BAZAR MODEL HOSPITAL	CHC	No	Yes
36	GOALPARA	RANGJULI BPHC	BIKALI MODEL HOSPITAL	CHC	No	Yes
37	GOLAGHAT	K.B.ALI PHC	KUSHAL KONWAR CIVIL HOSPITAL	DH	No	Yes
38	GOLAGHAT	BOKAKHAT	BOKAKHAT SDH	SDH	No	Yes
39	GOLAGHAT	SARUPATHAR	SARUPATHAR CHC	CHC	No	Yes
40	GOLAGHAT	MISSAMORA	DERGAON CHC	CHC	No	Yes
41	HAILAKANDI	URBAN	S K ROY CIVIL HOSPITAL	DH	No	Yes
42	HAILAKANDI	ALGAPUR BPHC	MOHANPUR CHC	CHC	No	Yes
43	HAILAKANDI	KATLICHERRA BPHC	KATLICHERRA BPHC	PHC	No	Yes
44	JORHAT	TITABOR BPHC	TITABOR SDCH	SDH	No	Yes
45	JORHAT	KAMALABARI BPHC	KAMALABARI CHC	CHC	No	Yes
46	JORHAT	BAGHCHUNG BPHC	MARIANI MPHC	PHC	No	Yes
47	KAMRUP METRO	DHIRENPARA ZONE	MATERNITY & CHILD WELFARE HOSPITAL	CHC	No	Yes
48	KAMRUP METRO	SONAPUR BPHC	KHETRI CHC	CHC	No	Yes
49	KAMRUP METRO	WEST ZONE	PANDU FRU	CHC	No	Yes
50	KAMRUP METRO	CAPITAL ZONE	CAPITAL SD	PHC	No	Yes
51	KAMRUP RURAL	RANGIA BPHC	RANGIA CHC	SDH	No	Yes
52	KAMRUP RURAL	BOKO BLOCK PHC	BOKO CHC	CHC	No	Yes
53	KAMRUP RURAL	NORTH GUWAHATI PHC	BEZERA CHC	CHC	No	Yes
54	KAMRUP RURAL	AZARA BPHC	AZARA CHC	CHC	No	Yes

SN	DISTRICT	Name of Health Block	NAME HEALTH INSTITUTION	Facility Type (DH/SDH/CHC/PHC)	Description of Services Required at the corresponding facility	
					Supply of Radiographer	Transmission of Images and reporting
55	KAMRUP RURAL	HAJO	HAJO FRU	CHC	No	Yes
56	KAMRUP RURAL	SUALKUCHI	SUALKUCHI FRU	CHC	No	Yes
57	KAMRUP RURAL	UPARHALI / MIRZA CHC	MIRZA CHC	CHC	No	Yes
58	KAMRUP RURAL	UPARHALI BPHC/ U&C GOSWAMI PHC	U&C GOSWAMI PHC, AMRANGA	PHC	No	Yes
59	KARBI ANGLONG	BAITHALANGSO	HAMREN SDCH	SDH	No	Yes
60	KARBI ANGLONG	HOWRAGHAT BPHC	HOWRAGHAT CHC	CHC	No	Yes
61	KARBI ANGLONG	HOWRAGHAT BPHC	BOKULIA CHC	CHC	No	Yes
62	KARBI ANGLONG	DONKAMOKAM BOHC	DONKAMOKAM CHC	CHC	No	Yes
63	KARIMGANJ	KARIMGANJ URBAN	KARIMGANJ CH	CHC	No	Yes
64	KARIMGANJ	KACHUADAM	SRIGOURI CHC	CHC	No	Yes
65	KARIMGANJ	R K NAGAR	R.K. NAGAR CHC	CHC	No	Yes
66	KARIMGANJ	PATHARKANDI BPHC	PATHARKANDI PHC	PHC	No	Yes
67	KOKRAJHAR	DOTMA	DOTMA BPHC	PHC	No	Yes
68	LAKHIMPUR	DHAKUAKHANA BPHC	DHAKUAKHANA BPHC/CHC	CHC	No	Yes
69	LAKHIMPUR	DHALPUR BPHC	DHALPUR BPHC	PHC	No	Yes
70	LAKHIMPUR	BIHPURIA BPHC	BIHPURIA BPHC	PHC	No	Yes
71	LAKHIMPUR	BIHPURIA BPHC	BONGALMORA CHC	CHC	No	Yes
72	LAKHIMPUR	NOWBOICHA BPHC	NAWBOICHA CHC	CHC	No	Yes
73	LAKHIMPUR	GHILAMORA BPHC	GHILAMORA BPHC/CHC	PHC	No	Yes
74	MORIGAON	LAHARIGHAT	MOIRABARI CHC/FRU	CHC	No	Yes
75	NAGAON	B P CIVIL HOSPITAL	B P CIVIL HOSPITAL,NAGAON	DH	No	Yes
76	NAGAON	JAKHALABANDHA	JAKHALABANDHA CHC	CHC	No	Yes
77	NAGAON	JUGIJAN	HOJAI CHC	CHC	No	Yes
78	NAGAON	SAMAGURI	KAWAIMARI FRU	CHC	No	Yes
79	NAGAON	SAMAGURI	BAMUNI CHC	CHC	No	Yes
80	NAGAON	DHING	DHING PHC	PHC	No	Yes
81	NAGAON	KATHIATOLI	KAMPUR FRU	CHC	No	Yes

SN	DISTRICT	Name of Health Block	NAME HEALTH INSTITUTION	Facility Type (DH/SDH/CHC/PHC)	Description of Services Required at the corresponding facility	
					Supply of Radiographer	Transmission of Images and reporting
82	NALBARI	DISTRICT HOSPITAL	SMK CIVIL HOSPITAL, NALBARI	DH	No	Yes
83	NALBARI	MUKALMUA BPHC	MUKALMUA FRU	CHC	No	Yes
84	NALBARI	CHAMATA	BORNARDDI CHC	CHC	No	Yes
85	SIVASAGAR	GALEKEY BPHC	KHSM SDCH, LIGIRIPUKHURI	SDH	No	Yes
86	SIVASAGAR	SAPEKHATI BPHC	SONARI SDCH	SDH	No	Yes
87	SIVASAGAR	DEMOW BPHC	DEMOW CHC CUM FRU	CHC	No	Yes
88	SIVASAGAR	MORABAZAR BPHC	AMGURI CHC	CHC	No	Yes
89	SIVASAGAR	PATSAKU BPHC	SONARI URBAN HEALTH CENTRE	PHC	No	Yes
90	SONITPUR	GOHPUR	GOHPUR SDCH	SDH	No	Yes
91	SONITPUR	DHEKIAJULI BPHC	DHEKIAJULI (MARTYR MONBARNATH) CHC	CHC	No	Yes
92	SONITPUR	DHEKIAJULI BPHC	DHEKIAJULI PHC	PHC	No	Yes
93	TINSUKIA	KETETONG	MARGHERITA FRU	CHC	No	Yes
94	TINSUKIA	KAKOPATHAR	DOOMDOOMA FRU	CHC	No	Yes
95	TINSUKIA	NA-SADIYA	CHAPAKHOWA FRU	CHC	No	Yes
96	TINSUKIA	KETETONG	DIGBOI CHC	CHC	No	Yes
97	UDALGURI	UDALGURI	UDALGURI CIVIL HOSPITAL	DH	No	Yes
98	UDALGURI	ORANG	ORANG BPHC	PHC	No	Yes
99	UDALGURI	UDALGURI	TANGLA CHC	CHC	No	Yes
Total No of NO DH				12		
Total No of CHC				64		
Total No of SDH				9		
Total No of PHC				14		
Total				99		

Appendix-B

BIDDER'S AUTHORISATION LETTER

(To be submitted by authorized agent

To

**The Mission Director
National Health Mission, Assam**

Ref. Your TE document No.-----, dated-----

Dear Sirs,

We,----- are the suppliers of -----
(name of services(s) and hereby conform that;

1. Messrs ----- (name and address of the agent) is our authorized agents for -----
2. Messrs ----- (name and address of the agent) have fully trained and experienced service personnel to provide the said services.

Yours faithfully,

[Signature with date, name and designation]

for and on behalf of Messrs _____

[Name & Address of the
Manufacturers]

Note:

1. **This letter of authorization should be on the letterhead of the manufacturing firm and should be signed by a top executive of the manufacturing firm.**
2. **Original letter shall be attached to the tender.**

Appendix-C

**ASSIGNMENT OF SIMILAR NATURE SUCCESSFULLY COMPLETED
DURING LAST THREE YEARS**

Attach users' certificates (in original) regarding satisfactory completion of assignments.

Note: Attach extra sheet for above Performa if required.

Signature.....

Name

S. No	Assignment Contract No & date	Description of work/services provided	Contract price of assignment	Date of commencement	Date of completion	Was assignment satisfactorily completed	Address of organization with Phone No. where assignment done
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

Appendix-D

PARTICULARS OF THE BIDDER'S COMPANY

(To be submitted by all tenderers / bidders)

1. Name :
2. Registered Address
3. Phone/Fax/Mail id
- 4.
5. Type of Organisation
:Prop./Partnership/Company/Consortium/Trust/ Not for Profit Organization
6. Address of Service centres in the region:
 - (a) Total No. of services personnel at the existing centres:
 - (b) Total No. of locations where organization currently has centres:
7. Number of service personnel:

Name	Qualification	Experience (Similar Service)
(Additional Sheets to be attached in this format)		

8. Whether the bidder has NABL/NABH/ISO or any other accreditation?
(If yes/ whether documents attached with techno commercial bid).
9. Registration. Nos.
 - (a) EPF
 - (b) ESI
 - (c) Sales Tax
 - (d) VAT
 - (e) Service Tax
 - (f) PAN No.
 - (g) Audited Accounts Statement for past three financial years
 - (h) Copy of Income Tax Return for past three financial years
 - (i) Experience certificate of Bidder
10. Brief write-up about the firm / company. (use extra sheet if necessary)

Signature of Bidders

Date:

Place:

Name

Office Seal

Appendix-E

Forwarding Letter for Technical Bid

(To be submitted by all tenderers / bidders in their letterhead)

Date:

To
The Mission Director
National Health Mission (NHM), Assam.

Sub: Tender for supply of services under Tender No....

Sir,

We are submitting, herewith our tender for providing services for images based transmission and reporting of radiology images and selective radiology services

We are enclosing Receipt No..... or Bank Draft/Bankers Cheque No.....,

Dated.....(amount.....)towards tender cost/fee (if documents

have been downloaded from website) and Bank Draft / Bankers Cheque No.....

Dated..... (Amount.....) towards Earnest Money Deposit (EMD), drawn

on..... Bank in favour of **“State Health Society, Assam” payable at Guwahati**

We agree to accept all the terms and condition stipulated in your tender enquiry. We also agree to submit Performance Security as per Clause No. 3 of Section VI of Tender Enquiry document.

4. We agree to keep our office valid for the period for the period stipulated in your tender enquiry.

Enclosures:

- 1.
- 2.
- 3.
- 4.
- 5.

Signature of the Tenderer.....

Seal of the Tenderer.....

Appendix-F

FINANCIAL BID

1. Name of the Tenderer:
2. Prices Quoted: Bidder should quote in terms of cost per X-Ray image reported including all taxes.

APPENDIX –G

PROFORMA FOR BANK GUARANTEE

To
The Mission Director
National Health Mission, Assam

WHEREAS.....(Name and address of the Service Provider)
(Hereinafter called “ service provider” has undertaken, in pursuance of contract No..... dated
..... (Herein after “the contract”) to provided images based transmission and reporting of
radiology images and selective radiology services.

AND WHEREAS it has been stipulated by you in the said contract that the service provider shall
furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum
specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give such a bank guarantee on behalf of the service provider;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the
service provider, up to a total of..... (Amount of the guarantee in words and
figures), and we undertake to pay you, upon your first written demand declaring the service provider
to be in default under the contract and without cavil or argument, any sum or sums within the limits
of (amount of guarantee) as aforeside, without your needing to prove or to show grounds or reasons
for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the service provider before
presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to
be performed there under or of any of the contract documents which may be made between you
and the service provider shall in any way release us from any liability under this guarantee and we
hereby waive notice of any such change, addition or modification.

This guarantee shall be valid up to 15 (fifteen) months from the date of signing of contract i.e. up
to..... (indicate date)

.....
(Signature with date of the authorized officer of the Bank)

.....
Name and designation of the officer

.....
Seal, name & address of the Bank and address of the Branch

Appendix - H

DECLARATION BY BIDDER

I / We agree that we shall keep our price valid for a period of one year from the date of approval. I / We will abide by all the terms & conditions set forth in the tender documents No. /

I / We do hereby declare I / we have not been de- recognized / black listed by any State Govt. / Union Territory / Govt. of India / Govt. Organization / Govt. Health Institutions.

Signature of the bidder:

Date:

Name & Address of the Firm:

Affidavit before Executive Magistrate / Notary Public in Rs.100.00 stamp paper.

CONTRACT FORMAT

Contract form for images based transmission and reporting of radiology images and selective radiology services

**The Mission Director
National Health Mission, Saikia Commercial Complex,
Srinagar path, Christianbasti, G. S Road, Guwahati-781005, Assam**

CM Contract No. _____ dated _____

This is in continuation to this office's Notification for Award of contract No Dated.

Name & address of the Service Provider:

Reference: (i) Tender Enquiry Document No Datedand subsequent Amendment No, dated (if any), issued by the Tender Inviting Authority (ii) Service provider's Tender No Datedand subsequent communication(s) No

Dated (if any), exchanged between the supplier and the purchaser in connection with this tender.

THIS AGREEMENT made the Day of 2015 between (name of tender inviting authority) (hereinafter called the Procurer) of one part and (Name of service provider) (Hereinafter called the Service Provider) of the other part:

WHEREAS the Procurer is desirous that certain services should be provided by the Service Provider, viz, (brief description of services) and the Procurer has accepted a tender submitted by the Service Provider for the Services for the sum of (Contract price in words and figures) (Hereinafter called the Contract Price),

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. The following documents shall be deemed to form part of and be read and constructed as integral part of this Agreement, viz.:
 - (i) Terms and Conditions;
 - (ii) Location and Description of Equipment;
 - (iii) Job Description;
 - (iv) Manufacturer's Authorization Form (if applicable to this tender);
 - (v) Purchaser's Notification of Award.
2. In consideration of the payments to be made by the Procurer the Service Provider hereby covenants to provide the services for the specified equipments in conformity in all respects with the provisions of the Contract.

3. The Procurer hereby covenants to pay the Service Provider in consideration of the services , the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed in the Contract.
4. The bank guarantee valid till _____ [(fill the date) for an amount of Rs. _____ [(fill amount) equivalent to 10% (minimum) of the cost of the contract value] shall be furnished in the prescribed format given in the TE document within a period of 15 (fifteen) days of issue of Notice for Award of Contract failing which the EMD shall be forfeited.
5. Payment terms: The payment of services will be made against the bills raised to the Procurer by the Provider on weekly basis after satisfactory completion of said period, duly certified by the designated official. The payment will be made in Indian Rupees.
6. Paying authority: _____ (name of the Procurer i.e. Office, Authority)

(Signature, name and address of authorized official)

For and on behalf of _____

Received and accepted this contract

(Signature, name and address of the supplier's executive duly authorized to sign on behalf of the Provider)

For and on behalf of _____

(Name and address of the Provider)

(Seal of the provider)

Date: _____

Place: _____