



OFFICE OF THE MISSION DIRECTOR
NATIONAL HEALTH MISSION, ASSAM

SAIKIA COMMERCIAL COMPLEX, CHRISTAN BASTI, G.S ROAD, GUWAHATI-781005
PH.NO : 0361-2363062 ; TELE FAX : 0361-2363058

Website: www.nrhmassam.in

e-mail: misnrhm.assam@gmail.com

No: NHM/PROC/TRV-AGN/2484/2015-16/ 5729

Date: 18/06/15

CORRIGENDUM NO.1

TENDER FOR SELECTION OF TRAVEL AGENCY FOR BOOKING OF AIR TICKETS UNDER CHD PROGRAMME

This has reference to Tender no: NHM/PROC./TRV-AGN/2484/2015-16/4879 Dated: 05.06.2015 for selection of Travel Agency for booking of Air Tickets under CHD Programme. Subsequent to the pre-bid meeting held on 15/06/2015, certain terms and conditions incorporated in the tender has been amended. The following amendment may be taken note of prior to submission of Bids:

A. Point No. (a) under clause 3(Eligibility Criteria) is amended to be read as follows:

The bidder should have the IATA membership and should be serving at least 1 no. of Govt. organization (proof should be attached) for the last three financial years. In addition, the bidder should have membership of TAAI (Travel Agents Association of India).

B. Point No. (f). under clause 5(Techno-Commercial Bid-Cover "A") is amended to be read as follows:

Attested copies of valid IATA Registration Certificate and TAAI membership Certificate.

C. Clause 18(Payment Provision) is amended to be read as follows:

Payments towards the service provided will be made strictly as per rules of the Tender Inviting Authority. Billing on fortnightly basis will be allowed and payment will be released within 30 days from the date of submission of bills. Bills must be accompanied by copies of air tickets issued from the Agency's portal along with the copies of airlines ticket with matching PNR number.

D. Annexure I "Scope of Work" is amended to be read as follows:

Annexure I

SCOPE OF WORK

- The anticipated annual requirement of tickets would be about 3000 nos. for various destinations in the country for a total estimated transportation cost of Rs.200.00 Lakhs approximately. However no definite volume of work can be guaranteed.
- **The travel agency should provide tickets at the lowest available airline fare. The agency will not be allowed to mark up air fare for tickets issued from the agency's portal. Therefore selected agency shall have to indicate the actual fare charged by the airlines on the ticket issued from its portal and at the time of billing submit a copy of the airline ticket accessed through the PNR number for cross checking by NHM. No other charges excluding the service charge will be paid to the agency.**



OFFICE OF THE MISSION DIRECTOR
NATIONAL HEALTH MISSION, ASSAM

SAIKIA COMMERCIAL COMPLEX, CHRISTAN BASTI, G.S ROAD, GUWAHATI-781005
PH.NO : 0361-2363062 ; TELE FAX : 0361-2363058

- The agency should provide confirmed tickets only. Agencies should be able to provide air tickets at a very short notice(one to three hours)either during office hours or beyond office hours including Sundays and holidays. Agencies may also be required during thecontract period to deliver the tickets at the residence of the travelling officers as per instruction.
- For certain categories of travellers i.e. Congenital Heart Disease Patient, Agency should provide confirmed tickets only from those airlines which have inflight facility of 6 nos. of Oxygen Cylinders.
- For booking of tickets, agency should try to book the lowest fare tickets available at the time of giving booking by the NHM within half an hour of the said instruction(s).
- The agency will inform the traveller about the cancellation, rescheduling of flights by the airlines through phone/SMS.
- In case the tickets are not delivered within time the Agency will be solely responsible for the same and no payment will be made. In that case the Agency may be liable to forfeit security deposit.
- The agency will extend discounts/benefits, if any, on tickets offered by the airlines to NHM, Assam.

E. Annexure –VII “Check List” is amended to be read as follows:

ANNEXURE-XII

CHECK LIST

Sl.	Cover A	Yes	No
1.	Court Fee Stamp/IPO & Tender Document Fee furnished		
2.	EMD in the form of DD/Banker’s Cheque furnished		
3.	Documentary evidence for the Constitution of the company		
4.	The instruments such as Power of Attorney, Resolution of Board etc.		
5.	Undertaking as per Annexure IIA & II B		
6.	IATA & TAAI Registration Certificate		
7.	Service Tax Registration Certificate		
8.	Annual Turnover Statement for 3 years (Annexure – III)		



OFFICE OF THE MISSION DIRECTOR
NATIONAL HEALTH MISSION, ASSAM

SAIKIA COMMERCIAL COMPLEX, CHRISTAN BASTI, G.S ROAD, GUWAHATI-781005
PH.NO : 0361-2363062 ; TELE FAX : 0361-2363058

9.	Performance Statement as per Annexure IV and Orders for one particular year from one particular Govt. organizations should be at least Rs.4.00 Lakhs		
10.	Undertaking on Fraud & Corruption as per Annexure V		
11.	Agreed Terms & Conditions as per Annexure- VI		
SI	Cover B	Yes	No
1.	Price Bid as per Annexure VII		

All other terms and conditions of the tender referred to above shall remain unchanged. The last date of bid submission is 29/06/2015 till 2:00 PM.

Sd/-

Mission Director, NHM, Assam