



**OFFICE OF THE MISSION DIRECTOR,
NATIONAL RURAL HEALTH MISSION, ASSAM**
Saikia Commercial Complex, G. S. Road, Christianbasti, Guwahati - 781005
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No: NRHM/MIS/INTERNET/918/2012-13/22698

Dated 30th November 2012

CORRIGENDUM NO. 1 AND EXTENSION NOTICE

Internet Connectivity at Block PHC

NOT TRANSFERABLE

This has reference to Tender No: No: NRHM/MIS/INTERNET/918/2012-13/19782 dtd 19th November 2012 for “**Request for Proposal – Internet Connectivity at Block PHC NOT TRANSFERABLE**”. Pursuant to the pre-bid meeting on 29-11-2012, certain tender conditions have been amended. The details of the amendments have been uploaded in the website www.nrhmassam.in and should be taken note of prior to submission of bids. The last date for submission of tenders has been extended to 19-12-2012 till 2.00 PM.

(Sd/-)

Mission Director, NRHM, Assam &
Commissioner & Secretary to the Govt. of Assam
Health & Family Welfare Department



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The following amendments in the tender may be taken note of prior to submission of bids.

- 1) LAST DATE & TIME OF RECEIPT OF BID : **19/12/2012, 2:00 PM**
(instead of 12/12/2012)
- 2) TIME & DATE OF OPENING OF BID : **19-12-2012, 3:30 PM**
(TECHNICAL BID) (instead of 12/12/2012)
- 3) RFP Document can be obtained from the Office of the Mission Director, National Rural Health Mission, Assam, Saikia Commercial Complex, G. S. Road, Christianbasti, Guwahati – 781005, after depositing non-refundable fee of Rs. 1,000/- (Rupees one thousand only) in the form of a Demand Draft/ Bankers Cheque in favour of “State Health Society, Assam” payable at Guwahati from 19/11/2012 To **18/12/2012**. The RFP Document may be obtained during office hours on all working days. The RFP Document may also be downloaded from the official website of NRHM, Assam (www.nrhmassam.in) from 19/11/2012 to **18/12/2012**. The bidder who has downloaded the bidding document from the website has to pay Rs. 1,000/- (Rupees one thousand only) (non-refundable) in the form of Demand Draft/Bankers Cheque in favour of “State Health Society, Assam”, along with the bid.
- 4) In case of consortium, bidder must provide relevant details of all parties forming the consortium. All the licensing requirements should be fulfilled by prime bidder/consortium partner. The prime bidder shall be responsible for billing on its own behalf and on behalf of consortium partners.

5) Location wise Price Bid [Point 5 Page 13]

SI	Location	Mode of Connection (VSAT/ RF)	Name of the Equipment/ Works. Etc	Make & Model No of the Devices	Warranty Period (Minimum 1 year onsite Warranty)	CAPEX (Including Supply and Installation of VSAT/RF Device, 1 KVA Online UPS with 30 Min Backup, Firewall, Networking, Any other Charge, etc)			OPEX (Internet Bandwidth Charge 256 Kbps 1:1 per location for 5 Year, Onsite maintenance of equipments, any other charge, etc including AMC)			Total Cost Involvement for the Location			Remarks			
						Base Price	Taxable Amount	Net Price	Base Price	Taxable Amount	Net Price	Base Price	Base Price	Taxable Amount				
1																		
2																		
3																		

- i) Where OPEX will be quoted for 5 years including maintenance of hardware and software.
- ii) Civil Works (if required) to be included in the CAPEX.
- iii) The vendor will have to arrange the necessary Road Permit, etc for transportation of the equipments. However, NRHM will assist to get the Road Permit.

6) Selection Criteria [Point No 6, Page No 15]

- Selection will be made based on lowest bid quoted for each location provided the bidder qualified in the Technical Committee.

Total Cost of the Location = CAPEX + OPEX for 5 years

Whereas

CAPEX = Supply and Installation of VSAT/RF Device, 1 KVA Online UPS with 30 Min Backup, Switch, Networking, Civil Works if any, Any other Charge, etc

OPEX = Internet Bandwidth Charge 256 Kbps 1:1 per location for 5 Year including Onsite maintenance of equipments, any other charge, etc

7) Supply conditions : [Point 7. (iii) (c) Page 16]

7.(iii).(c) Delivery Period :

Work should be started within five (5) days from the date of issue of the work order. 70% work should be completed within 4 weeks time and the remaining 25% work should be completed within another 1 week time.

8) Payment Provisions [Point 7. (v) (b) Page 18]

7. (v) (b) : Revised payments terms will be as follows:.

For CAPEX :

Payments towards supply of equipments/hardware will be made strictly as per rules of the Tender Inviting Authority. 75% payment will be made after full delivery of the equipments/hardware and remaining 25% will be made after successful Installation and commencing of the same.

For OPEX:

OPEX (recurring cost) will be released on quarterly basis after submission of the bill in triplicate along with location wise detail progress report. Location wise bandwidth usage report along with documentary evidence showing at least 98% uptime.

In case of uptime less than 98%, penalty of @1% per 5% less uptime will be deducted from the quarterly OPEX.

9) Technical Specification [Point No 4 (c)]

Instead of

(c) Technical Specification of the Firewall cum UTM device

It should be read as

(c) Technical Specification of Switch

It is expected that, "24 ports Switch" to be provided of CISCO/ DLink/ HP make. Maintenance of the Switch for 5 years. will be done by the vendor.

10) Acceptance Testing of the connectivity will be done by the user (NRHM Assam staff) posted in the respective location.

11) Call Centre in Local language [Point No 3 (5) Pre-qualification criterion and Documents to be submitted, (5) The Operator should have 24x7 Customer Service support with Call centre, Page No 8]

Regional language of Assam option has been omitted.

However, the 24X7 Support Call Centre should support English and Hindi language.

12) The bidder should be T L 9000 Certified Company for Quality Management System [Point No 3 (8) The bidder should be T L 9000 Certified Company for Quality Management System, Page No 9]

The option of T L 9000 Certified Company for Quality Management System is omitted. However, the bidder should have ISO 9001 certification.

13) Bidder should have executed single order of Internet Bandwidth of 50 Mbps [Point No 3 (10) Pre-qualification criterion and Documents to be submitted, (10) Bidder should have executed single order of Internet Bandwidth of 50 Mbps, Page No 10]

The line

"Bidder should have executed single order of Internet Bandwidth of 50 Mbps"

May be read as

"Bidder should have executed single order of Internet Bandwidth of 50 Mbps in single/ multiple locations"

(Sd/-)

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