



**GOVERNMENT OF ASSAM
OFFICE OF THE DIRECTOR OF HEALTH SERVICES::ASSAM
HENGRABARI::GUWAHATI-36.**

No. HSG/FSSA/74/2011/Pt-1/8977

Dated Guwahati, the 23rd December, 2013.

SHORT TENDER NOTICE

Sealed tenders are, hereby, invited from Reputed Local Dealers/Suppliers based in Guwahati for supply of 35 Nos. of Desktop Computers with systems as per the following specifications to the Directorate of Health Services, Assam. The Computers with systems must be installed within 7 days from the date of settlement of the tender in all the 27 districts of the state in the Food Safety Cells attached to the Office of the Joint Director of Health Services of the districts.

Sl. No.1 - Specifications for Desk Top PC:

Sl.No.	Parameter	Required Specification
1	Processor	Intel Core i3 /i5 or AMD Phenom X2 /X4 or equivalent processor. (Single Dual Core with Multi Thread per core / Quad Core or more core 64-bit x86 processor. The processor should be fully binary compatible to 32-bit applications. A Dual Core with Multi Thread / Quad Core or more cores on a single die/socket will be treated as a single processor. The Processor should be PC Mark 7 benchmarked for Productivity Score in the range of at least 1850 to 1900 with 4 GB memory)
2.	Mother Board	Suitable chipset for quoted processor based motherboard with minimum one PCIe & one PCI/PCI-x slots. Motherboard should be of Small Form Factor (SFF)/ Micro ATX form factor.
3.	Memory	4GB DDR-3 1333 MHz or higher expandable up to 16GB
4.	Monitor	18.5 / 19 “ LCD / LED TFT Monitor or higher (Same OEM make and Color) Monitor (Built-in/External Anti Glare Screen Protector) with 5 ms or better response time, TCO 05 certified and with inbuilt speakers
5.	Ethernet	Integrated (10/100/1000)MbPS i.e. Network Integrated Gigabit Ethernet controller
6.	Mouse	2 Button Optical Scroll Mouse USB (Same OEM Make and Brand as system)
7.	Optical Drive	Optical Drive Dual layer DVD writer.
8.	Hard Disk	500 GB or higher (7200 RPM) SATA II
9.	Graphics	On Board Integrated Graphics
10.	Key Board	Standard 104 Keys (Same OEM Make and Brand as system)
11.	Slots	2 nos PCI , 1 Nos PCI Express x 16 & 1 Nos. PCI(Min)
12.	Audio	Integrated sound controller with Head Phone & Microphone
13.	I/O Ports	1x fast serial port, 4x USB 2.0 ports (2 ports on front), 1xKeyboard port, 1xMouse port
15.	Power Supply	200 -280 Watt min 90% or higher efficient power Supply with Energy Star 5.0 or BEE star Compliant.
17.	Operating System	Genuine Windows 8 Professional edition 64bit with latest Service Pack, Preloaded license, OEM Media in form DVD /CD containing OS and Driver, Recovery Media must be provided.
18.	Certification	Linux / Windows 8 Certification
19.	Compliance	For OEM : ISO -9001 and 14001 & for Quoted Model : UL/FCC and RoHS
22.	Warranty	3 Years On-Site OEM Comprehensive Warranty.
21.*	Office Automation Package	Preloaded with Latest Version of Open office / Libre Office Software package.
22.	Anti Virus Soft ware	Pre Loaded with Antivirus , activation code and 1 year update license

*** Regarding office automation soft ware user may opt for Microsoft Office 2010.**

Sl. No. 2 - Un Interrupted Power Supply (UPS): (Specification)

Parameter	Required Specifications
Type	Line-interactive
Capacity	1 KVA @0.8 power factor
Input Voltage Range	140 – 280 V AC
Output Voltage	220 V +/- 10% (under line mode)
	220 V +/- 5% (under battery mode)
Protection	Short Circuit, Low Battery
AVR	Built in Automatic Voltage Regulator (AVR)
Battery Type & back-up time	Batteries shall be externally Sealed Maintenance Free (SMF) type. The system must be capable of providing 30 minutes battery back-up time and capacity and make of battery should be mentioned.
Quality Certification	The UPS OEM should be ISO 9001 & ISO 14001 certified and preferably the certifying body should be accredited by Quality Council of India (NABCB).
Warranty	3 Year On Site comprehensive
After Sales Service	UPS OEM Vendors should registered Office in Assam and They should mention their Man : Machine ratios for all installed UPS in Assam (Document may be submitted as a proof)

Sl. No.3 - Laser Printer (mono) : 1200 dpi & 14 PPM (minimum) (duty cycle 5000 pages Per Month) & 3 Years on Site Warranty.

INSTRUCTION to BIDDER

01. Department may invite Bids from OEM and its authorized single representative / Dealer of OEM (Original Equipment Manufacturer). The OEM for Desktop may authorize only single representative / Dealer for bidding this tender

02. The OEM/Vendor must provide the followings:-

- (a) Details of the technical features of the offered for different equipment & Accessories vis-à-vis specification as per Annexure – I.
- (b) Standard Technical Literature on each of the items Offered.
- (c) Amount of Earnest Money Deposited (**EMD**), in the form of Demand Draft only, Will have to be clearly stated and the same will have to be enclosed with .
- (d) List of reputed organizations/Institutions, where similar orders (i.e min 500 Nos.) have been executed (copies of the purchase/work order will have to be enclosed). The bidders / OEM should attach a self declaration stating that he is not banned / debarred from working with any Central Government / PSU / State Govt. of India / Any other Govt. Agencies or any Institute of National / International importance.
- (e) Up-to-date Sales Tax clearance certificate / VAT registration certificate indicating also the TIN number of the FIRM will have to accompany the tender to be submitted. And also Copy of PAN must be submitted of FIRM / Bidder along with the Technical Bid.
- (f)The Bidder should provide compliance Sheet for each of the specification for Desk tops, Printer and UPS as per annexure –I.**
- (g) Dealership certificate on the offered products from OEM in case of dealer/ representative.
- (h) Details of nature and maximum period of **Warranty** offered by the OEM/Bidder
- (i) The Bidder should have their Own Service Support network across the state of Assam (in atleast 14 districts / adequately covering all Zones of Assam) with documentary proof. Further this service centre should be in existence and operational at least for last one year prior to date of bid submission.
- (j) The Bidder must have been in IT business in the North-East, at least for 5 years. And bidder must have had an annual turnover of Rs. 50 crores per year from the sales of desk top pc and accessories for last 03 financial years.
- (l) The Successful bidder has to enter in to a Service Level Agreement for service during Warranty period.
- (m) The computer systems should be supplied and installed on site only (applicable as per Deptt. concern)

Any other Criteria for Terms and Condition related to the bid may add or remove by the department as the suitability.

The intending tenderers are to submit their respective tenders in sealed envelope with the words superscribed as, "Tender for Desktop PC with Systems". The tenders will be accepted up to 11 am on 30/12/13 in the office of undersigned. The rates of Computer and Systems should be quoted inclusive of all taxes in the tenders. The undersigned reserves the right to accept or reject any or all quotations without assigning any reason thereof and does not bind himself to settle for the lowest rates. The Earnest Money Deposit for each tender is Rs 10000 (Rupees ten thousand only) in the form of Banker's cheque drawn in favour of the Director of Health Services, Assam.

The tenders will be opened at 01 pm on 30/12/13 in presence of the tenderers or their authorised representatives.

This notice cancels the previous notice published in the Assam Tribune vide Janasanyog/4111/13 dated 13th December 2013 and also published in the NRHM, Assam, website.

Sd/ Dr. Dhruba Hojai
Director of Health Services, Assam
Hengrabari, Guwahati-36.