



OFFICE OF THE MISSION DIRECTOR
NATIONAL HEALTH MISSION, ASSAM

Saikia Commercial Complex, Sri Nagar Path, Near Post office Bus Stand, G. S. Road, Christianbasti, Guwahati – 781005
Website: <https://nhm.assam.gov.in> :: Phone No: 0361-2340236/39 :: Email Id: mdrnhmasm@gmail.com

No: NHM/2011/1/2020-Grievance Redressal – NHM/23739
(ECF No: 151434)

Dated: 22/02/2021

e-Tender Notice

For REQUEST FOR PROPOSAL FOR ESTABLISHMENT OF INTEGRATED “SARATHI 104” CALL CENTRE UNDER NATIONAL HEALTH MISSION, ASSAM

e-Tenders in Two Bid System i.e. Technical Bid and Price Bid (BOQ to be uploaded) affixing court fee stamp of Rs 8.25 or IPO of Rs 10/- only, are invited by National Health Mission, Assam from eligible entities with sound technical and financial capabilities for design, development, implementation and maintenance of “Integrated Sarathi 104 Call Centre” under National Health Mission (NHM), Department of Health & Family Welfare, Government of Assam as detailed out in the scope of work under this RFP document.

The complete RFP documents may be obtained from the website <https://assamtenders.gov.in>. The participating bidders should have valid Digital Signature Certificate (DSC) and have to register in the portal <https://assamtenders.gov.in>. The bid should be submitted on-line in the portal <https://assamtenders.gov.in> on or before the last date and time of submission of bid.

The Bidder shall also submit the proof for payment like non-refundable tender processing fee and EMD as detailed in the Tender document.

The original Court Fee Stamp/IPO along with the hardcopy of technical bid only should be submitted to the office of the Mission Director, National Health Mission, Assam, Saikia Commercial Complex, Shreenagar Path, Christian Basti, G S Road, Guwahati-781005, Assam on or before the last date and time of submission of the bid.

Important Dates of the Tender:

SI	Schedule	Start Date	Start Time	End Date	End Time
1	RFP Publishing	23/02/2021	10:00 AM		
2	Pre-bid meeting	02/03/2021	2:00 PM		
3	RFP Download	22/02/2021	5:00 PM		
4	Bid Submission	09/03/2021	1:00 PM	15/03/2021	1:00 PM
5	Bid Opening	15/03/2021	5:00 PM		

Sd/-

(Dr. Lakshmanan. S, IAS)
Mission Director
National Health Mission, Assam