



**OFFICE OF THE MISSION DIRECTOR,  
NATIONAL RURAL HEALTH MISSION, ASSAM**

Saikia Commercial Complex, G. S. Road, Christianbasti, Guwahati - 781005

Ph. No. 0361 – 2340236:: Fax No. 0361 – 2340238

Website : [www.nrhmassam.in](http://www.nrhmassam.in) E\_mail ID : [misnrhm.assam@gmail.com](mailto:misnrhm.assam@gmail.com)

No: NRHM/MIS/SERVER/1742/2013-14/10893

Dated: 12<sup>th</sup> June, 2013

**TENDER NOTICE FOR SUPPLY OF SERVER, STORAGE BOX, RAIL KIT, ANTIVIRUS, UNIFIED  
THREAT MANAGEMENT(UTM) & SERVER OPERATING SYSTEM  
(NATIONAL COMPETATIVE BIDDING)**

Tender Reference No	:	NRHM/MIS/SERVER/1742/2013-14/10893
Date of uploading of Tender Documents	:	12 <sup>th</sup> June, 2013
Date of sale of Tender	:	12 <sup>th</sup> June, 2013
Last date of Sale of Tender	:	4 <sup>th</sup> July, 2013
Date of Pre-Bid meeting	:	21 <sup>st</sup> June, 2013 at 2:00 PM
Last Date and Time of receipt of Tender	:	5 <sup>th</sup> July till 2:00 PM
Date and Time of opening Tender	:	5 <sup>th</sup> July till 3:00 PM
Place of opening Tender	:	Office of the Mission Director, National Rural Health Mission, Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005, Assam
Address for Communication	:	Office of the Mission Director, National Rural Health Mission, Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005, Assam
Cost of Tender Documents in Demand Draft	:	Rs 1000/- (Rupees One Thousand) only in the form of Demand Draft in favour of State Health Society, Assam



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(NATIONAL COMPETATIVE BIDDING)**

Sealed tenders in **TWO BID SYSTEM** affixing Court Fee Stamp of Rs 8.25 only ( or IPO of Rs. 10.00 in favour of “State Health Society , Assam” for bidders located outside the state of Assam) are invited by NRHM, Assam, from reputed Manufacturer/ Dealer/ Distributor/ Firm for supply of Servers, Storage box, Rail Kit, Antivirus, Unified threat Management(UTM) & Server Operating System as per specification mentioned in Annexure -A. Interested firms are requested to submit their tender along with the specified documents which will be received till 05-07-2013 up to 2.00 P.M. The tender may be sent by Speed Post / Registered Post / Courier Services / in person in sealed cover addressed to “**Mission Director, National Rural Health Mission (NRHM), Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005, Assam.**” Tender received after the closing date & time shall not be entertained. The Mission Director NRHM Assam shall not be responsible for any postal delay.

**1. LAST DATE FOR RECEIPT OF TENDERS.**

Sealed Tenders in two separate covers {Technical Bid (Cover “A”) and Price Bid (Cover “B”)} will be received till **05-07-2013** up to **2:00 PM** by the Mission Director, National Rural Health Mission, Assam, Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005.

## 2. ELIGIBILITY CRITERIA & DOCUMENTS TO BE SUBMITTED

The Eligibility Criteria and the documents required thereof are given in the table below:

SI	Eligibility Criteria	Documents to be submitted
1	Should be a reputed Registered Manufacturer/ Dealer/ Distributor / Firm for supply of Server, Storage Box, Rail Kit, Antivirus, Unified Threat Management (UTM) & Server Operating system.	<ul style="list-style-type: none"> <li>➤ Details of the organization (including Name, Complete Address, Phone No, Contact Person, Email ID, Brief Description of the organization, etc) should be provided as per <b>Annexure B</b>.</li> <li>➤ Attested/Notarized copy of the registration certificate.</li> <li>➤ Attested/Notarized copy of the updated valid VAT Registration certificate</li> <li>➤ Attested/Notarized copy of the Up-to-date Trade license</li> <li>➤ Income Tax PAN Card No (Photocopy of the PAN Card need to be submitted).</li> <li>➤ Authorization letter of the OEM of the product as mentioned in Annexure-A in the official letter head with seal and signature must be submitted along with the proposal.</li> </ul>
2	The manufacturer of the product shall have market standing continuously for the past 3 years in supplying Server, Storage Box, Rail Kit, Antivirus, Unified threat Management(UTM) & Server Operating system etc to customers' satisfaction.	<ul style="list-style-type: none"> <li>➤ Detail Technical Specification of each products as per Annexure-A</li> <li>➤ All technical details are to be furnished for further evaluation. Relevant catalogues/literatures/drawings (if any) for the offered items shall be enclosed with the Technical Bid</li> <li>➤ Undertaking of Warranty support as mentioned in the proposal. Certificate of the Manufacturer regarding Post Sale Service in the Official Letter Head to be included in the proposal.</li> </ul>

Sl	Eligibility Criteria	Documents to be submitted
		<ul style="list-style-type: none"> <li>➤ Attested/Notarized copies of purchase orders executed for Govt. organizations/Public sector undertakings during the last three financial years along with performance/ completion certificate from clients</li> <li>➤ List of successful projects for installation of servers in the last 3 years along with customer names to be included.</li> </ul>
3	Should have an average annual turnover of at least Rs 100.00 Lakhs during the last 3 financial years	<ul style="list-style-type: none"> <li>➤ Average annual turnover statement of last 3 financial years in the prescribed format (Annexure-C)</li> </ul>
4	The bidder should not have been blacklisted by any government organization.	<ul style="list-style-type: none"> <li>➤ Self-declaration certificate regarding the matter that the organization is not blacklisted by any Government Organization.</li> <li>➤ Should submit a self declaration for not being under legal action for corrupt or fraudulent practices.</li> </ul>
6	Other Documents (to be submitted by the bidder along with the proposal)	<ul style="list-style-type: none"> <li>➤ Non refundable Court Fee Stamp of Rs 8.25 (or IPO of Rs 10.00 in favour of “State Health Society, Assam” for bidders based outside Assam) only.</li> <li>➤ Bids must be accompanied by Earnest Money Deposit (EMD) in the form of Demand Draft/ Bankers Cheque in favour of “<b>State Health Society, Assam.</b>” EMD submitted in any other form or bids without EMD shall not be entertained. The amount of <b>EMD shall be Rs. 40,000/-</b> (Rupees Forty thousand only). The EMD of the successful bidder shall be retained till completion of the bidding process but shall</li> </ul>

SI	Eligibility Criteria	Documents to be submitted
		<p>not carry any interest. If the successful bidder fails to execute the agreement within the specified time, or withdraws his bid within the validity of the bid, the EMD shall be forfeited. The EMD of the unsuccessful bidders will be returned within 30 days after the finalization of the bid.</p> <ul style="list-style-type: none"> <li>➤ Undertaking as per <b>Annexure E</b></li> <li>➤ <b>The proposal document shall be signed by the proposer in all the pages with official seal failing to which proposal will not be considered.</b></li> <li>➤ Value added services that will be included free of cost along with the product.</li> <li>➤ Any other information, which may be useful in the process of evaluation</li> <li>➤ Any deviations to our enquiry specifications/conditions shall be mentioned clearly in the offer. Otherwise it will be presumed that enquiry specification/conditions are acceptable to you in its entirety and no changes will be allowed after placement of order. The technical &amp; commercial requirements, wherever applicable, are specified in the attached questionnaire titled "Agreed Terms &amp; Conditions" (Annexure-F) which should be filled in, signed &amp; stamped on each page and shall be enclosed with your Technical Bid. Bids received without duly filled in questionnaire shall not be considered for evaluation.</li> </ul>

### 3. GENERAL CONDITIONS.

- a) The bid document may be obtained from Office of the Mission Director on payment of bid document fee of Rs.1000/- by DD in favour of "State Health Society, Assam" or can be downloaded from the official website- [www.nrhmassam.in](http://www.nrhmassam.in). The bidder downloading the bid document from the website is required to deposit Rs 1000/-(non-refundable) as tender document fee, in the form of Demand Draft in favour of "State Health Society, Assam" payable at Guwahati while submitting the bid. Tenders without the fee Rs 1000/- will not be accepted.
- b) All bids must be accompanied by Earnest Money Deposit (EMD) as specified in the relevant clause of the bid document.
- c) Bids will be opened in the presence of bidders or their authorized representatives on the specified date and time as stipulated in the bid document.
- d) At any time prior to the date of submission of bid, the Tender Inviting Authority may, for any reason, whether on his own initiative or in response to a clarification requested by a prospective bidder, modify the tender documents by an amendment. All prospective bidders who have received the bid document will be notified of the amendment and that will be binding on them. In order to provide reasonable time to take the amendment into account in preparing their bid, the Tender Inviting Authority may at its discretion, extend the date and time for submission of bids.
- e) Interested eligible bidders, if they so desire, may obtain further information from the office of the Tender Inviting Authority.
- f) In case any of the document/information(s) furnished by a bidder are found to be false/forged, such proposal will be rejected and will not be considered for further process. Excuses like typographic error will not be entertained.
- g) In case any of the document/information(s) furnished by a bidder are found to be false/forged, such bidder shall be kept on holiday or blacklisted apart from other penal actions as deemed fit by NRHM.

**4. TECHNICAL BID- COVER “A”**

All the documents mentioned in “3. Pre-qualification criterion and Documents to be submitted” should be put in a separate sealed envelope and marked as “Technical Bid: Cover – A”.

The bidder shall put above documents in a sealed cover super scribed as "TECHNICAL BID - COVER “A” TENDER FOR SUPPLY OF SERVER, STORAGE BOX, etc. ” due on 5<sup>th</sup> July, 2013 and addressed to the Mission Director, National Rural Health Mission, Assam, Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005, Assam.

**5. PRICE BID - COVER “B”**

The bidder shall put the duly signed Price Bid in a sealed cover Super scribed as “PRICE BID COVER “B” TENDER FOR SUPPLY OF SERVER, STORAGE BOX, etc.” due on 5<sup>th</sup> July, 2013 and addressed to the Mission Director, National Rural Health Mission, Assam, Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005, Assam.

- (i) Signature and Seal on each page

**Each page of the price bid should be duly signed by the bidder affixing the office seal.**

- (ii) Rates quoted

The bidder shall submit the Price Bid (Cover – B) in the format as mentioned below. The component of Tax should also be shown separately.

**Price should be quoted as per format mentioned below only in the official letter head.**

Prices to be quoted on FOR DESTINATION basis showing Basic Price and Tax/VAT separately in the Price Bid. The quoted price shall also be inclusive of cost of supply, installation and commissioning of the equipments at the Destination.

Price Bid										
Name of the Party:										
Sl	Name of the Item	Quantity (nos.)	Basic Price (Rs.)	Tax in %	Taxable Amount (in Rs.)	Any other charge (if any) (in Rs.)	Discount (If any) (in Rs.)	Net Unit Cost (in Rs.)	Warranty (in years)	Remarks
1	Server	2								
2	Storage Box	1								
3	Rail Kit	3								
4	Antivirus software (200 license console based)	1								
6	Unified threat Management(UT M) (Device should support minimum 300 concurrent licenses at a time)	1								
7	Server Operating System (10 user license per OS)	2								

## 6. COVER FOR TECHNICAL BID & PRICE BID

The two separately sealed covers Technical Bid (Cover “A”) and Price Bid (Cover “B”) shall be placed together inside another cover which shall be sealed and super scribed as **“TENDER FOR SUPPLY OF SERVER, STORAGE BOX, etc.” due on 5<sup>th</sup> July, 2013** and addressed to the **Mission Director, National Rural Health Mission, Assam, Saikia Commercial Complex, Srinagar Path, Christianbasti, G.S Road, Guwahati-781005, Assam.**



**7. OPENING OF COVER “A” AND COVER “B” OF TENDER**

- (a) Bidders or their authorized representatives are entitled to be present on the date and time of opening of Technical Bid - Cover “A”.
- (b) Only those bidders whose Technical Bids are found acceptable after technical and commercial evaluation will be invited to be present at the date and time of opening of Price Bid - Cover “B”. The price bids of bidders not found technically qualified will not be opened.

**8. VALIDITY OF BID:**

Bids shall remain valid for acceptance for a period of 90 days after opening of Technical Bid i.e. Cover ‘A’. Bids with shorter validity shall be rejected. Tender Inviting Authority may solicit bidders consent for an extension of validity period. A bidder may refuse extension request without forfeiting their EMD.

**9. VALIDITY OF OFFER OF SUCCESSFUL BIDDER:**

The validity of offer of the successful bidder shall be at least two years from the date of finalization of the order and the successful bidder will be bound to supply the items at agreed rates and terms during this period.

**10. ACCEPTANCE OF TENDER**

- (i) Tender Evaluation  
Tenders will be evaluated with reference to various criteria of technical bid and thereafter on the basis of individual landed price for each item determining the L1 (Lowest) Rate from amongst those qualifying the technical bid stage. Conditional discounts shall not be taken into account for price comparison.
- (ii) Right to Reject Tender  
Tender Inviting Authority reserves the right to accept the tender or to reject the tender for all items or for any one or more of the items tendered at any point of time without assigning any reason.

(iii) Tender Acceptance

The acceptance of the tenders will be communicated to the successful bidder in writing.

(iv) Agreement

The successful bidder shall execute an agreement on a non-judicial stamp paper of the value of Rs 100 (stamp duty to be paid by the bidder) within 10 days from the date of the intimation from Tender Inviting Authority informing that his tender has been accepted or within 10 days from the date of issue of order

**11. SECURITY DEPOSIT**

The successful bidder, within 10 days of signing of the agreement, shall be required to submit Security Deposit of 5 % of the order value in the form of bank guarantee from any Indian nationalized bank in favour of "State Health Society, Assam" valid for a period of 1 year from the date of order. However, if the supplier fails to execute the order or fails to perform the services as per agreement, in addition to other penal actions, the bank guarantee shall be encased and the amount will be forfeited.

**12. NON ASSIGNMENT OR SUB- LETTING**

The bidder shall not, at any time, assign, sub-let or make over the contract or the benefit thereof or any part thereof to any person or persons, whatsoever.

**13. COMMUNICATION**

All notices or communications relating to or arising out of the agreement or any of the terms thereof shall be considered duly served on or given to the bidder if delivered to him or left at his premises, places of business or abode.

**14 ANNULMENT OF AWARD, FORFEITURE OF SECURITY DEPOSIT & FRESH AWARD**

Failure of the successful bidder to comply with the requirements of signing of agreement and / or submission of security deposit within the time schedule as stipulated above shall constitute sufficient grounds for the annulment of the

award and forfeiture of the bid security/EMD. Under such a situation, the proposal may be reviewed for award of the contract on the next lowest evaluated technically qualified bidder or go for a fresh bid depending on the circumstance. In case it is decided to go for the next lowest bidder, negotiation may be considered to bring down their price nearer to the originally evaluated lowest bid.

## **15. SUPPLY CONDITIONS**

### **a. Specifications and Quality**

The items supplied by the successful bidder shall be of the best quality and shall comply with specifications, stipulations and conditions specified at **Annexure -A**.

### **b. Delivery Period**

The items are to be delivered, installed and commissioned within 45 days from the date of receipt of order at NRHM state HQ.

### **c. Guarantee**

Minimum 3 years guarantee (with guarantee certificate) from the date of commissioning

### **d. Penalty for Delayed Delivery**

- i. In case there is delay in delivery beyond the stipulated period as mentioned in the purchase order, there shall be reduction in price @ 0.5 per cent of the value of the delayed goods per day of delay or part thereof subject to a maximum of 10 per cent of the total order value
- ii. Once the maximum price reduction is reached, termination of the contract may be considered. Non-compliance of the contract provisions shall make the successful bidder liable to be disqualified to participate in any tender for the next 5 years, in addition to forfeiture of Security Deposit and other penal actions.

## **16 Payment Terms**

- Payment will be 100% after receipt, installation and successful commissioning of equipments at destination.
- Payment will be released only after submission of Security Deposit of 5% of the Total Order value in the form of Bank Guarantee (BG) from any Indian Scheduled-A Bank in favour of the Tender Inviting Authority valid for a period of 1 year from the date of supply. However, if the supplier fails to provide support for 1 year during the warranty period, the bank guarantee shall be encashed and the amount will be forfeited.
- Installation Report and Delivery Challan must be submitted along with the Bill.
- Payment will be released only after submission of warranty certificate of the OEM for each individual item.

Last date of submission of proposal in sealed envelope is **2:00 PM** of **05/07/2013**. The proposal may be submitted to:

**The Mission Director  
National Rural Health Mission, Assam  
Saikia Commercial Complex  
G. S. Road, Christianbasti  
Guwahati – 781005, Assam**

Incomplete application form or application submitted by organizations that do not fulfill eligible criteria will be rejected.

-sd/-  
(Prateek Hajela)  
Mission Director, NRHM, Assam &  
Commissioner & Secretary to the Govt. of Assam  
Health & Family Welfare Department

**Annexure A**

**Detail Specification of the Items to be supplied**

Sl	Item	Specification
1.	Quad Processor Rack Server	<p><b>1. Processor:</b> - Four nos. eight core Intel® Xeon® E7-4820 2.0 GHz or higher with integrated on-die <b>18 MB L3 cache</b> per processor. The processor should be fully binary compatible to 32-bit applications.</p> <p><b>2. Motherboard &amp; Chipset:</b> - Server M/B based on Intel 7500 chipset with two free PCI-Express slots.</p> <p><b>3. Memory:</b> - Minimum <b>128 GB (16 x 8 GB) DDR-III 1333</b> MHz SDRAM Memory with ECC expandable up to 1TB.</p> <p><b>4. Video Controller:</b> - Integrated ATI ES1000 with 64MB embedded video SDRAM.</p> <p><b>5. HDD Controller:</b> - SAS RAID Controller supporting RAID 0, 1 &amp; 5 with 256MB battery back-up Cache.</p> <p><b>6. Network Controller:</b> - Integrated Quad Port Multifunction Gigabit Server Adapter + PCIe Dp Gigabit Server Adapter. Minimum of 6 LAN Ports.</p> <p><b>7. Ports :-</b> 2x USB 2.0 ports(minimum), 1xKeyboard port, 1xMouse port, 1 x serial Port(minimum) &amp; One dedicated Ethernet port (minimum)for OS independent hardware management (Out of Band management).</p> <p><b>8. Storage:</b> - Minimum 4x300GB SAS Hot swap 6 Gbps 2.5 "HDD (10K rpm or higher). Minimum of 8 Drive Bays.</p> <p><b>9. Optical Drive:</b> - Integrated DVD Drive.</p> <p><b>10. HBA Card:</b> - Dual Ported HBA card with minimum 8Gbps DTR per port and downward compatible along with two nos. of 5m LC to LC cable (MM).</p>

SI	Item	Specification
		<p><b>11. Driver/Software Utility:</b> - System utilities with all required device driver software as per above configuration for OS Installation, System Configuration and for server management.</p> <p><b>12. System Chassis:</b> - Server Chassis (4U) with 1200 W* 4 (2+2) Redundant Hot Swap Power Supply to sustain above configuration and future up gradation and minimum 8 Hot Swap Drive bays for HDD.</p> <p><b>13. OS Support &amp; Certification:</b> - Support for Windows &amp; Linux OS (32Bit &amp; 64Bit both) and Certification for both 64bit OS.</p> <p><b>14. Other Features:</b> - System having feature/required hardware to support clustering of servers under Windows &amp; Linux OS. Server is with feature to disconnect the failed node from shared storage in cluster. Server also supports Hardware Virtualization.</p> <p><b>15. System Management:</b> - Remote Management of Server over LAN &amp; WAN with SSL encryption, Virtual Media with required license and KVM over IP.</p> <p><b>16. Performance:</b> - Processor SPEC CPU2006 benchmarked with maximum 256GB RAM to achieve SPEC rating of at least 571-590 (60% of SPECint_rate_base2006 plus 40% of SPECfp_rate_base2006 scores).</p> <p><b>17. Minimum of 3 years onsite comprehensive warranty</b></p>

SI	Item	Specification
2.	Network Storage System	<p><b>Supported operating systems</b> Windows Storage Server 2008 R2 or higher, Standard x64 Edition Preinstalled</p> <p><b>Drive type</b> Minimum 146 GB 6G 15K SFF dual-port SAS included for preinstalled OS</p> <p><b>Processor</b> Intel Xeon Processor E5520 (2.26 GHz) standard</p> <p><b>Minimum capacity</b> 24 TB Raw Minimum internal capacity</p> <p><b>Storage expansion</b> D2600, D2700, and MDS600</p> <p><b>Options</b></p> <p><b>Storage controllers</b> (1) Smart Array P212: P212 includes 512 MB BBWC or</p> <p>(1) Smart Array P812: P812 includes 1 GB flash-based write cache (FBWC) Depending on model</p> <p><b>Number of users</b> 100–3,400</p> <p><b>Form factor</b> 2U</p> <p><b>Minimum of 3 years onsite comprehensive warranty</b></p>
3.	Rail Kit	3 Nos.



SI	Item	Specification
4.	<p><b>Antivirus Software</b></p> <p>(Initially we require 200 users console based license and in future we may require additional license and it should be in the same console )</p>	<p><b>Should have the following features:</b></p> <p><b>IDS/IPS</b></p> <ul style="list-style-type: none"> <li>➤ <b>Intrusion Prevention</b>- Should block malicious network activities and attempts to exploit software vulnerabilities of the applications.</li> <li>➤ <b>Port Scanning Attack Prevention</b> - Should block intruder attempts aimed at attacking any open port of within the network.</li> </ul> <p><b>Firewall Protection</b></p> <p>Should block unauthorized access to business network. Should be able to configure exceptions for specific IP addresses or ports to be allowed or blocked. Should be Flexible to configure exceptions to the firewall rules</p> <p><b>Web Security</b></p> <p>Should block malware infected, phishing and malicious websites. Should prevent threats transferred through websites hosting malicious codes while accessing the Internet.</p> <p><b>Web Filtering</b></p> <p>Should allow blocking particular categories of websites (e.g. Social Networking, Games, etc.) or user-specified websites to limit web access and increase Productivity.</p> <p><b>Application Control</b></p> <p>Categories of applications can be either authorized or unauthorized from being executed in the network. This feature also gives the flexibility to add custom applications to existing blocked list.</p> <p><b>Device Control</b></p> <p>Should prevent threats from the use of unauthorized devices and media (DVDs, CDs and USB devices).</p> <p><b>Scan</b></p> <p>Should allow virus and malware scan of all networked computers from a central location. The scans can also be scheduled at a specific time.</p>

SI	Item	Specification
		<p><b>Update</b></p> <p>All Networked computers should have the ability to be updated from a central location. Endpoints can be configured to take updates at a specified time.</p> <p><b>Reports</b></p> <p>Should provide a range of graphical and tabular reports</p> <p><b>The dashboard should include</b></p> <ul style="list-style-type: none"> <li>➤ Web Security - Shows statistics of websites blocked as per categories.</li> <li>➤ Application control - Gives statistics of the number of unauthorized applications blocked as per categories.</li> <li>➤ Device control - Provides statistics of blocked CDs/DVDs and USB Devices.</li> <li>➤ Alerts the administrator of critical system events such as, license expiry date, outdated virus database, etc.</li> </ul> <p><b>All the licenses should be provided for a period of minimum 3 years</b></p>

SI	Item	Specification
5.	<p><b>Unified Threat Management (UTM)</b></p> <p><b>(UTM device should support minimum 300 concurrent licenses at a time and in future it may go higher than that )</b></p>	<p><b>Should have the following features :</b></p> <ul style="list-style-type: none"> <li>➤ Integrated Firewall</li> <li>➤ Gateway Anti Virus &amp; Anti Spyware</li> <li>➤ Gateway Anti Spam Filtering</li> <li>➤ Intrusion Detection</li> <li>➤ Intrusion Prevention</li> <li>➤ Content, Application and URL Filtering</li> <li>➤ Bandwidth Management</li> <li>➤ VPN support</li> <li>➤ Network Security Monitoring</li> <li>➤ Proxy Feature</li> <li>➤ Customized Reporting Tools</li> <li>➤ Log Monitoring Storage quota</li> <li>➤ DHCP User Authentication</li> <li>➤ Static and DHCP IP allocation</li> <li>➤ Browser enabled management and Reporting</li> <li>➤ User management and Group controls</li> <li>➤ Easy Update management</li> <li>➤ Monitoring and reporting capabilities</li> <li>➤ High availability support with Fail safe option</li> <li>➤ <b>All the licenses should be provided for a period of minimum 3 years</b></li> </ul>

SI	Item	Specification
6.	Microsoft Server 2008 R2 Enterprise Edition or higher version	<p><b>Appliance Requirement</b></p> <p><b>The proposed system should be capable of supporting:</b></p> <ul style="list-style-type: none"> <li>➤ 2.8 Ghz processor or more</li> <li>➤ Minimum 2 GB RAM</li> <li>➤ 80 GB HDD or more</li> <li>➤ Minimum 2 port interface</li> </ul> <p><b>License for 10 users.</b></p>

**Annexure B**  
**Information of the Bidder**

Sl		
1	Name of the Bidder	
2	Registration No and Valid Up to	
3	Address of the Registered Office	
	Phone No:	
	Fax No:	
	Official Email ID:	
4	Year of Establishment	
5	Type of Organization (Govt. Undertaking/ Corporation/ Public Limited/ Private Limited/etc)	
6	Name & Designation of the Authorized Signatory	
7	Contact Person	
	Name:	
	Designation:	
	Phone No:	
	Fax No:	
	Mobile No:	
	Email ID:	
5	Website	
6	Address of Guwahati/ Assam Office	
7	Contact Person of Guwahati, Assam Office	
	Name:	
	Designation:	
	Phone No:	
	Fax No:	
	Mobile No:	
	Email ID:	
8	Date of Operational of Service in India	
9	Date of Operational of Service in Assam	
10	Brief Description of the organization	

**Annexure - C**

**ANNUAL TURNOVER STATEMENT OF THE BIDDER**

The Annual Turnover of M/s \_\_\_\_\_ for the past three years are given below and certified that the statement are true and correct.

Sl No.	Year	Turnover in Lakhs
1.	2010-11	
2.	2011-12	
3.	2012-13	
Total		- Rs. _____ Lakhs

## ANNEXURE E

### UNDERTAKING

To

Mission Director,  
National Rural Health Mission, Assam

Tender No. \_\_\_\_\_  
For \_\_\_\_\_

Sir,

1. I, Shri \_\_\_\_\_, on behalf of M/s \_\_\_\_\_ having registered office at \_\_\_\_\_ and branch office at-----  
---, do hereby declare that I have gone through the terms and conditions mentioned for the above and undertake to comply with all tender terms and conditions. The rates quoted by me/us are valid and binding on me/us for acceptance for a period of two year from the date of award of contract to us.
2. We agree to the conditions of the tender under which the EARNEST MONEY DEPOSIT and PERFORMANCE SECURITY DEPOSIT shall be forfeited by us.
3. The tender inviting authority has the right to accept or reject any or all the tenders without assigning any reason.
4. We understand all the terms and conditions of the contract and bind myself/ourselves to abide by them.
5. We hereby declare that there is no vigilance/CBI or court case pending/contemplated against us at the moment.

SIGNATURE :

NAME & DESIGNATION :

DATE :

NAME & ADDRESS OF THE FIRM :

## ANNEXURE-F

### AGREED TERMS & CONDITIONS

Tender No. & Date \_\_\_\_\_

#### A. Details of Bidder

Bidder Name:

Offer Ref:

Telephone No:

Fax No:

Contact Person:

Signature:

E-mail:

#### B. Definitions

1. "Purchaser" means the Mission Director, National Rural Health Mission, Assam or his authorized representative.
2. "Bidder" means a person or firm or company who has made an offer for supply of goods and /or service as per tender.
3. "Vendor" or "Supplier" means a person or firm or company, to whom the order is addressed for supply of goods and /or services.
4. "Site" means the premises of the purchaser or any other place as decided by the Purchaser.

**NOTE: The questionnaire below must be duly filled in and should be enclosed with un-priced Technical Bid, (Cover A). Clauses confirmed here under should not be repeated. All commercial terms and conditions should be indicated in this format. If necessary, details including deviations to the terms and conditions of the bid document, if any, should be enclosed as annexure to this questionnaire.**

Sl. No.	Description	<u>Vendor's Confirmation</u> (Confirmed/Noted/Deviation furnished separately)
	<b>C. Technical</b>	
1.	Confirm acceptance of Technical Specification and scope of supply as per Tender Document.	
2.	In case of deviations, confirm that the same have been highlighted separately.	
3.	Confirm that literature and technical data, wherever applicable, have been enclosed.	
4.	Confirm that all certificates/ documents furnished and Court Fee stamp affixed.	
5.	Confirm acceptance of Guarantee condition indicated in the GPC	



Sl. No.	Description	Vendor's Confirmation (Confirmed/Noted/Deviation furnished separately)
	<b>D. Commercial</b>	
1.	It is noted that any deviations to the commercial terms and conditions shall lead to loading of prices or rejection of offer.	
2.	Confirm that the quoted landed price is inclusive of cost equipment, installation & commissioning and also inclusive of all taxes/duties and any other incidental charge.	
3.	Confirm furnishing of price break-up of each item showing basic price of item and Tax/VAT as % age of basic price to arrive at landed price in D2 above.	
4.	It is noted that the statutory variations in taxes and duties within the contractual delivery period shall be borne by the purchaser.	
5.	If there is any variation or fresh imposition of Excise Duty at the time of supply due to various reasons, including turn-over, confirm that the same shall be borne by supplier.	
6.	If clause 5 above is not acceptable, advice maximum possible rate of additional ED chargeable; this shall be loaded to your price.	
7.	Confirm that in case any new or additional duties and taxes are imposed after the contractual delivery date due to delays attributable to the supplier the same shall be borne by the supplier. This will be in addition to Price Reduction for Delay in Delivery.	
8.	Confirm acceptance of Price Reduction Schedule for delay in delivery @ 0.5% of delayed value of goods per week of delay or part thereof subject to maximum of 10% of the total order value.	
9.	Confirm acceptance of Delivery Period as indicated in the tender document.	
10.	Confirm acceptance of relevant payment terms specified in the tender document.	
11.	It is noted that delivery period, price reduction, termination etc are subject to Force Majeure Condition as stipulated in the tender document.	
12.	Confirm that the quoted prices shall remain firm & fixed till complete execution of the order.	
13.	a) In case you are a manufacturer confirm that the prices quoted are not higher in any respect than your quoted/agreed prices with any other Government department/institution or PSU. b) In case you are a dealer/ distributor / authorized agent, confirm that the prices quoted are as per manufacturer's price list with appropriate discount.	

Sl. No.	Description	Vendor's Confirmation (Confirmed/Noted/Deviation furnished separately)
14.	Packing / forwarding, transportation, loading/unloading and insurance are supplier's responsibility. However, to protect the items from physical damages and/or deterioration due to weather during transit, supplier to ensure proper packing & handling arrangement. Please confirm compliance.	
15.	Confirm acceptance of Part Order.	
16.	Confirm acceptance of Repeat order within 24 months from the date of initial order at same price and terms & conditions.	
17.	It is noted that the purchaser would disown any responsibility / liability towards irregularity, contravention or infringement of any statutory regulations including those of patent, on manufacture or supply of goods covered by the order.	
18.	Terms & Conditions indicated in this format shall not be repeated in the bid. Terms & Conditions indicated elsewhere and contradicting those in this format shall be ignored. Confirm compliance.	
19.	Confirm that you shall observe the highest standard of ethics during bidding and in case favoured with an order, the execution of the order will be completed, without resorting to any fraud, corruption and/or coercion.	
20.	Confirm that the offer shall be valid for a period of 90 days from the date of bid opening.	

SIGNATURE :

NAME & DESIGNATION :

DATE :

NAME & ADDRESS OF THE FIRM :