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No: NHM/24011/8/2018-ReferralTransport–NHM/30501

Date: 26/02/2019

CORRIGENDUM NO.1

For Operation and Management of Free “Adarani – Pickup & Drop Back Services” to mothers and neonates as part of Janani Shishu Suraksha Karyakram (JSSK) Scheme in Assam

This has reference to the e-tender No: **NHM/24011/8/2018-ReferralTransport–NHM/28391 Dated: 02/02/2019** invited from eligible Service Providers willing to work on PPP Mode for operation and maintenance of “Free Adarani –Pickup and Drop Back Services to Mothers and Neonates.”The following amendment and clarification may be taken note of prior to submission of bids.

1. **Sub-clause 1.6.2 of Clause 1.6 “ELIGIBILITY CRITERIA” is amended to read as follows:**

The Bidder should have a minimum three years of business experience and at least one (1) year in successfully handling similar services in public sector with a minimum of 200 vehicles as of 31/03/2018 .Performance Statement witnessing the same certified through Auditor/Authorized Supervising Entity must be submitted as per Annexure III of this RFP document. **Attested copy of Agreements/Work Orders and Performance Certificate from the Authority(s) of the ongoing/ complete project must be submitted along with the Technical Proposal.**

2. **Sub-clause 1.6.3 of Clause 1.6 “ELIGIBILITY CRITERIA” is amended to read as follows:**

Average Annual Turnover of the bidder in the last three financial years i.e. 2015-16, 2016-17 and 2017-18 should not be less than **Rs.500.00 Lakhs**. The average annual turnover certificate as issued by the Auditor/Chartered Accountant should be submitted in the format enclosed as **Annexure II** of this RFP document. The Certificate must be accompanied by attested copies of audited Statement of Accounts of last three financial years (i.e. 2015-16, 2016-17 and 2017-18).

3. **Sub-clause 1.6.4 of Clause 1.6 “ELIGIBILITY CRITERIA” is amended to read as follows:**

Experience in call centre based vehicle management and operation with GIS based GPRS integrated vehicle monitoring system. The bidder has to produce supporting to this effects including certificate from the Client or the Authority

4. **Sub-clause 1.8.9 of Clause 1.8 “TECHNO-COMMERCIAL BID - COVER “A””is amended to read as follows:**

Experience in Similar Contracts of the Bidder: Performance Statement witnessing the experience of running similar service with not less than 200 vehicles for at least one year as of 31/03/2018. Certified by the Auditor/Chartered Accountant/Authorized Supervising Entity must be submitted as per **Annexure III** of this RFP document. **Attested copy of Agreements/ Work Orders and Performance Certificate from the Authority(s) of the ongoing/ complete project must be**

furnished along with the certificate. Bidder has to furnish evidence in support of its experience in call centre based vehicle management and operation with GIS based GPRS integrated vehicle monitoring system (as mentioned in Clause no 1.6.4 above).

5. **Sub-clause 1.10.5 of Clause 1.10 “TECHNICAL EVALUATION” is amended to read as below:**

The Applicant (Bidder) who fails to score a minimum of **60 marks out of 100** marks in the technical evaluation shall not qualify for further evaluation. The Financial Bid for only technically qualified Applicants (Bidders) shall be opened for evaluation and the Applicant having lowest financial bid shall be awarded the contract.

SI No	CRITERIA	MAXIMUM MARKS	MARKS OBTAINED
1	EXPERIENCE OF THE BIDDER		
	i) Years of experience in similar activities: (Experience: (a) between 1 to 3 years (>1 years&≤3 years): 10 marks; (b) >3 to ≤5 years: 15 marks; (c) >5 years: 20 marks.	20	
	ii) Experience in similar service, in terms of maximum number of vehicles operated in a year in last three FY: (a) >200 ≤ 300 Vehicles – 05 Marks; (b) >300 ≤ 400 Vehicles – 10Marks; (c) >400 ≤ 700 Vehicles- 15 Marks; (d) >700 Vehicles - 20 Marks	20	
	iii) More than 1 year experience (as of 31/03/2018) in call centre based vehicle management and operation with GIS based GPRS integrated vehicle monitoring system.	10	
2	FINANCIAL STRENGTH		
	i) Net Worth of the Applicant* (Net Worth= Total Asset- Liabilities) (More than Rs 5 Crores= 5 marks, more than Rs 10 Crores= 10 marks and more than Rs 20 Crores=15 marks)	15	
	ii) Working Capital (WC)* (Working Capital= Current Asset- Current Liabilities) (More than Rs 2 Crores= 5 marks, more than Rs 5 Crores= 10 marks and more than Rs 10 Crores=15 marks)		
	<i>*Three years average shall be taken from audited balance sheet for calculation purpose</i>	15	
3	TECHNICAL PRESENTATION (BEFORE THE EVALUATION COMMITTEE)	20	
	TOTAL	100	

6. **Sub-clause 3.3.2 of Clause 3.3 “RESPONSIBILITY OF THE SERVICE PROVIDER” is amended to read as below:**

The Service Provider should ensure that the vehicle should not be older than 1(one) year from the date of actual induction/operation. The vehicle should be comfortable **two wheel drive SUV category** capable of taking at least six nos of passengers at a time.

7. **Sub-clause 3.5.4 of Clause 3.5 “INVESTMENT AND OWNERSHIP” is amended to read as below:**

Schedule of implementation: Adarani Drop Back Service is currently operational with 235 nos. of Vehicles in all the districts of Assam .The winning bidder has to start and operationalize the services across all districts within **75 Days** from the date of signing of agreement without any interruptions to the current operations. Government shall handover all the assets including IT and hardware infrastructure to the winning bidder.

8. **Off Roding Definition under Clause 1.23 is amended and clarified to read as follows:**

If a vehicle remaining off road continues for more than 2 hours upto 6 hours during duty time then it shall be considered as 0.5 days of offroad and if the vehicle remain off road continuously for more than 6 hours during duty period then it shall be treated a 1 day off road.

9. **ANNEXURE-II TURNOVER CERTIFICATE is amended to read as follows:**

ANNEXURE-II: TURNOVER CERTIFICATE (FROM SIMILAR ACTIVITY)
(TO BE FURNISHED IN THE LETTER HEAD OF THE AUDITOR/CA)

This is to certify that the average annual turnover of M/s(Agency)in last three financial years is Rs.....(In words).

This is further to certify that the financial information as furnished below are true and correct and are inconsistent with the Statement of Accounts (audited) and other Statutory Returns.

Financial Year	Turnover (All Activities)	Turnover (Similar Activity)	Net Worth (As per Audited Statement of Accounts)	Working Capital (CA-CL)	Maximum number of vehicles operated in the year
2015-16					
2016-17					
2017-18					
Total					
Average					

Date :

Seal :

Signature of Auditor / Chartered Accountant

(Name in Capital Letters)

Firm Registration No.....

10. **ANNEXURE-III PERFORMANCE STATEMENT is amended to read as follows:**

ANNEXURE- III : PERFORMANCE STATEMENT (OF THE BIDDER)

I/We hereby certify that the bidder M/s..... have experience of executing similar project in public sector of running minimum of 200 vehicles for the financial year as follows

Sl.	Name and full address of the Authority	Financial Year (FY)	Number of vehicles operated	Total Number of Vehicle for the FY
	1	2		
1.		2015-16		
2.				
3.				
		2016-17		
4.				
5.				
6.				
		2017-18		

Note: Performance Statement witnessing the same certified by the Auditor/Chartered Accountant/Authorized Supervising Entity must be submitted as per **Annexure III** of the RFP document. **Attested copy of agreements/work orders and performance certificate from the Authority(s) of the ongoing/ complete project must be furnished as supporting to this Performance Statement.**

(Please use additional sheets if required)

SIGNATURE	:	Signature of Auditor
NAME & DESIGNATION	:	/CA/Authorized Supervising Entity
DATE	:	(Name in Capital Letters)
NAME, ADDRESS& OF THE FIRM	:	

11. **ANNEXURE-VIII CHECK LIST is amended to read as follows:**

ANNEXURE-VIII: CHECK LIST

SI No.	Cover A		Yes	NO	Page No.
1.	Rs. 8.25 Court Fee Stamp affixed /IPO for Rs 10/- for bidders outside Assam.	Hardcopy of these documents only should be submitted to the Mission Director, National Health Mission, Assam, Saikia Commercial Complex, Shrinagar Path, Christian Basti, G S Road, Guwahati-781005, Assam on or before the last date and time of submission of the Proposal. The scanned copy of the same should also be uploaded in the portal http://assamtenders.gov.in .			
2.	EMD in the form of BG submitted				
3.	Documentary evidence for the constitution of the company/Agency				
4.	Power of Attorney, Resolution of Board etc., authorizing an officer of the bidding firm to sign the RFP documents.				
5.	Undertaking in the form at Annexure-I				
6	Annual Turnover Statement for the past 3 financial years as per Annexure – II along with profit & Loss and Balance Sheet Statement				
7	Performance Statement as per Annexure-III and enclosures				
8	Document in support of Call Centre Experience.				
9	Details of the bidder as per Annexure-IV.				
10	GST Registration Certificate.				
11	Undertaking on fraud and corruption as per Annexure – V				
12	Agreed Terms and conditions as per Annexure – VI				
13	Forwarding Letter as per Annexure VII				
14	Check List as per Annexure VIII				
15	Signature and seal on each page of Bid Document				
15	Price Bid as BOQ	Must only be uploaded in the portal http://assamtenders.gov.in			

All other terms and conditions of the tender referred to above shall remain unchanged. The last date of bid submission is extended to 06/03/2019 up to 2:00 PM. Bids will be opened on the same day at 4:00 PM

Sd/-
Mission Director, NHM, Assam