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Tender No: NHM/PROC/RBSK/3324/2017-18/17972

Date: 23/9/2017

CORRIGENDUM No.1

TENDER FOR ENTERING INTO RATE CONTRACT OF COCHLEAR IMPLANT DEVICE AND DIGITAL PROGRAMMABLE HEARING AID

This has reference to the e-tender No: NHM Tender No: NHM/PROC/RBSK/3324/2017-18/10978 Date: 10/08/2017 for entering into rate contract for "Supply of Cochlear Implant Device and Digital Programmable Hearing Aid". The following clarification may be taken note of prior to submission of Bids:

1. Sub-clause A under Clause No.3 : "ELIGIBILITY CRITERIA " is amended to read as follows:

Bidder shall either be a manufacturer or an authorized dealer or a 100 % Indian subsidiary company having experience of supplying Cochlear Implant Device and Hearing Aids to Govt. Organizations. Proper documentation must be enclosed with the tender document for establishment of the same.

2. Sub-clause B & C under Clause No.3 : "ELIGIBILITY CRITERIA " is amended to read as follows:

A. Average Annual turnover of the bidder (who is not a manufacturer) in the last three years financial years 2014-15, 2015-16 and 2016-17 from sales of Cochlear Implant Device and Hearing Aids shall not be less than **Rs.140.00 Lakhs** (Rupees One Hundred and Forty Lakhs only).

B. Manufacturer participating as bidder or manufacturer from whom the items -Cochlear Implant Device and Digital Programmable Hearing Aid would be sourced by the dealer should have an average Annual Turnover of **Rs.140.00 Lakhs** (Rupees One Hundred and Forty Lakhs only) in the last 3 financial years 2014-15, 2015-16 and 2016-17.

3. Sub-clause B under Clause No.6 : "Earnest Money Deposit (EMD)" is amended to read as follows:

Earnest Money Deposit as stated below in the form of Demand Draft/Banker's Cheque/BG favoring "State Health Society, Assam" in original should be submitted along with the Hard copy of the Tender Document in the office of the Mission Director, National Health Mission, Saikia Commercial Complex, Shreenagar Path, Christianbasti, G S Road, Guwahati-781005, Assam. Earnest

Money Deposit will not earn any interest. The Earnest Money Deposit of the successful Bidder may, at the discretion of Tender Inviting Authority be adjusted towards the Security Deposit payable by the Bidder. Scanned copy of the same should also be uploaded in the portal <http://assamtenders.gov.in>.

Sl. No	Name of the Items	EMD amount (in INR) to be submitted	Remarks, if any
1.	Cochlear Implant Device with accessories	10,00,000.00 (Rupees Ten Lakhs only)	In case bidder bid for Cochlear Implant Device with accessories only
2.	Digital Programmable Hearing Aid	60,000.00 (Rupees Sixty Thousand only)	In case bidder bid for Digital Programmable Hearing Aid only
3.	Cochlear Implant Device with accessories and Digital Programmable Hearing Aid	Rs.10,60,000.00 (Rupees Ten Lakhs and Sixty Thousand only)	In case bidder bid for both Cochlear Implant Device with accessories and Digital Programmable Hearing Aid .

4. Sub-clause E under Clause No.3 : “ELIGIBILITY CRITERIA ” is amended to read as follows:

Bidder shall have experience in supply of similar Cochlear Implant Device and Hearing Aids in the last 5 (five) financial years and value of a single order for such items awarded by Govt. Organisation during this period should be as follows:

<u>In case bidder bid for _____ Cochlear Implant Device with accessories only</u>	<u>In case bidder bid for Digital Programmable Hearing Aid only</u>	<u>In case bidder bid for both Cochlear Implant Device with accessories and Digital Programmable Hearing Aid .</u>
In case of completion of 3 similar supplies, they have to submit the order copies. The value of the orders during any one of the last five financial years must not be less than Rs.1.00 Crore.	In case of completion of 3 similar supplies, they have to submit the order copies. The value of the orders during any one of the last five financial years must not be less than Rs.12.00 Lakhs.	In case of completion of 3 similar supplies, they have to submit the order copies. The value of the orders during any one of the last five financial years must not be less than Rs.1.12 Crore
or	or	or
In case of completion of 2 similar supplies, they have to submit the order copies. The value of the orders	In case of completion of 2 similar supplies, they have to submit the order copies. The value of the orders during any one of the last five	In case of completion of 2 similar supplies, they have to submit the order copies. The value of the orders during any one of the last five

<p>during any one of the last five financial years must not be less than Rs.1.25 Crore</p> <p>or</p> <p>In case of completion of 1 similar supply, they have to submit the order copies. The value of the orders during any one of the last five financial years must not be less than Rs.2.00 Crore.</p>	<p>financial years must not be less than Rs.15.00 Lakhs.</p> <p>or</p> <p>In case of completion of 1 similar supply, they have to submit the order copies. The value of the orders during any one of the last five financial years must not be less than Rs.24.00 Lakhs.</p>	<p>financial years must not be less than Rs.1.40 Crore</p> <p>or</p> <p>In case of completion of 1 similar supply, they have to submit the order copies. The value of the orders during any one of the last five financial years must not be less than Rs.2.24 Crore.</p>
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5. Sub-clause L under Clause No.6 : “Sales Tax Clearance Certificate of Bidder” is amended to read as follows:

GST Registration Certificate along with the Sales Tax clearance Certificate as on 31st March (as per format at **Annexure-V**) of the last three financial years must be submitted. Sales Tax Clearance Certificate in any other approved format of the concerned state will also be considered.

6. **Clause No.22: under”Payment Provision”**, it is to clarify that Payments towards the supply of items will be made strictly as per rules of the Tender Inviting Authority. Full payment will be released only after completion of supply of entire ordered quantities *within 1 month normally after submission of bills.*
7. **It is also clarified that** the successful bidder should submit Security Deposit of 5% of the order value as security deposit renewable to 10 years within 10 days of signing of the agreement in the form of bank guarantee from any Indian scheduled bank in favour of “State Health Society, Assam”. However, if the supplier fails to execute the order or fails to perform the services as per agreement, in addition to other penal actions, the bank guarantee shall be encashed and the amount will be forfeited.

8. Annexure IV “Performance Statement (of the Bidder)” is amended to read as follows:

ANNEXURE-IV (Rev-1)

Performance Statement (of the Bidder)

Tender No:

Sl.	Name of the product (only for Cochlear Implant Device and Hearing Aid Items)	Year	Qty supplied	Value	Name and full address of the purchaser
	1	2	3	4	5
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					

(Please use additional sheets if required)

SIGNATURE :

NAME & DESIGNATION :

DATE :

NAME & ADDRESS OF THE FIRM :

9. Annexure XI “Technical cum Compliance Specification Sheet” is amended to read as follows:.

ANNEXURE XI (Rev-1)

Technical cum Compliance Specification Sheet: (TO BE SUBMITTED BY THE MANUFACTURER)

1. Cochlear Implant Device with accessories-

Sr. no.	Feature	Tender Specifications	Technical Specification quoted by the bidder	Deviation (if any)
1	Clinical Purpose:	A cochlear implant (CI) is a surgically implanted electronic device that provides a sense of sound to a person who is profoundly deaf or severely hard of hearing in both ears		
2	Number of Channels And Electrodes	16 or above		
3	Implant casing	Hermetically sealed titanium casing		
4	Accessories	To include all following Accessories – one Short Cords for speech processor, one coil/antenna , two Magnets, one Tester, one Holding Buckle/ Snug Fit, extra Hooks, one Processor Clip –On Cover, Audio /headphone Cable, Electronic Dry Aid Kit, One External Hard Case, One Bag Organizer, <i>2 nos. of rechargeable battery with charger.</i> Various Manuals Complete both in Hindi & English language (List of standard accessories to be provided by the manufacturer). <i>Cochlear device be accompanied with remote controlled processor as accessory for better maneuverability and durability for different listening situation.</i>		
5	Speech Processor	Behind the Ear (BTE) with ability to store multiple programs. <i>Speech processor</i>		

		<i>should be compatible with current and all future technologies and if the company is no longer manufacturing the present speech processor than it should be upgraded to higher model free of cost if within the warranty period.</i>		
6	Speech Coding Strategy	Proven and internationally accepted Speech coding strategies		
7	Implant integrity testing ability	Ability to test implant and electrode integrity and function, both intra – operatively and post – operatively.		
8	Safety MRI compatibility	<i>Minimum MRI Compatibility without removal of the magnet - 1.5 Tesla.</i>		
9	FM compatibility	Compatibility with standard FM based systems and FM Transmitters.		
10	Tele-coil /Telephone Compatibility	Telephone compatibility with inbuilt tele-coil.		
11	Bone Evacuation (Maximum)	1.00 cubic centimeters.		
12	Infrastructure Support	a) All necessary hardware and software required for preoperative, intra-operative and post-operative testing and programming for the implanted device should be provided at hospital. b) To impart “In-house” training of professionals at the identified /empanelled government hospital.		
13	Technical Support	On-site technical support for hardware / software programming related problem should be provided as required within three working days. <i>The company should provide one working equipment for automatic intra operative telemetry/neural response management during the entire valid time of the tender”</i>		
14	Service Support	Provision of Equipment defects / malfunction within Five working days. In		

		case of servicing of speech processor, loaner processor is to be provided by the supplier for the period of servicing.		
15	Reliability Factor	Reliability factor should be 95% and above with published /data based evidence to be attached. <i>The minimum downtime of the cochlear device should not be more than 7 days. The successful bidder should have co-ordinating office at Guwahati where parents/hospital authority can deposit the item on its malfunctioning for further repair on urgent basis. The contact details of the concerned personnel should be provided to the purchase during bid submission.</i>		
16	Implant Shelf life	Two years – minimum period.		
17	Product support	Lifelong product support including implanted and external component, software and hardware, free upgrade of software & hardware support for product in case existing implant system is discontinued by manufacturer.		
Standards & Safety				
18	Quality Certification	<i>US FDA certificate as quality standard. Both the implant and the speech processor should be USFDA approved. Enclose approval documents.</i>		
Training				
19	Training of Staff	Training of medical and paramedical personnel and continuing education to be provided by supplier as and when required.		
Warranty				
20	Warranty	Replacement / repair warranty is to be provided as follows: (i) Cochlear implant: 10 years from the		

		<p>date of surgery (including surgery cost shall be borne by the Supplier in case of failure).</p> <p>(ii) 3 years from the date of switch ON on external components including cables, ear hooks and consumables</p> <p>(i) 3 years from the date of switch-ON on coils</p> <p>(iv) 1 year from the date of switch-ON on rechargeable battery and charger.</p> <p>(v)Warranty List to be provided</p>		
Documentation				
21	Operating Manuals, service manuals other manuals.	Necessary Catalogue, technical write up in English should be attached with the offer both in hard copies and soft copies.		

2. DIGITAL PROGRAMMABLE HEARING AID

Sr. no.	Feature	Tender Specifications	Technical Specification quoted by the bidder	Deviation (if any)
1	Clinical Purpose:	A hearing aid is a device designed to improve hearing. Hearing aids are incapable of truly correcting a hearing loss; they are an <i>aid</i> to make sounds more accessible.		
2	Maximum OSPL 90	115 to 120 dB and 95 dB to 105 dB		
3	HF Average OSPL 90	115 to 120 dB and 95 dB to 105 dB		
4	HF Average Full on Gain at 50/60 dB input	60 dB Min.		
5	Frequency range	200 Hz -4000 Hz		
6	Total harmonic distortion at 500, 800 and 1600 Hz at RTG position	≤ 7%		
7	Equivalent input	≤ 30 dB		

	noise level			
8	Battery current	≤ 10 mA		
9	HD processing Channels	Multichannel		
10	Feedback cancellation	Required		
11	Microphone	Bidirectional		
12	Controls	Provision of On/Off through the battery compartment cover		
13	Material requirement	Ear tip soft: <i>The material used for Ear tip should be customized ear mould.</i>		
14	Battery	Disposable Zinc-Air battery suitable for Digital BTE Hearing Aid		
15	Nominal voltage	1.4 V capacity- 300 mA		
16	Material	ABS Gr.-1		
17	Colour	Skin colour		
Standards & Safety				
18.	Quality Certification	CE/USFDA		
Training				
19.	Training of Staff	Training of medical and paramedical personnel and continuing education to be provided by supplier as and when required.		
Warranty				
20	Warranty	3 years.		
Documentation				
21	Operating Manuals, service manuals, other manuals.	Necessary Catalogue, technical write up in English should be attached with the offer both in hard copies and soft copies.		

All other terms and conditions of the tender referred to above shall remain unchanged.

Sd/-
Mission Director, NHM, Assam