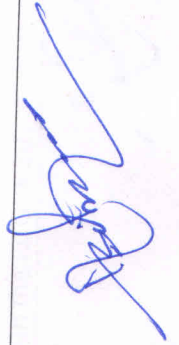


Annexure -A

Assessment Criteria and Evaluation Matrix for selection of Telecom Service Provider for implementation of the Close User Group (CUG) Mobile Connection scheme for National Health Mission, Assam.

Sl	Presentation Points	Selection Indicator	Methodology for Evaluation	Maximum Marks	Remarks
A	Technical Evaluation				
1	Brief Description about the organization and years of operation in Assam and India	Years of service in Assam (as on 1 st April 2017)	Marks = (Years of service in Assam by the TSP/ Maximum years of service by any TSP) X 5	10	
2	District wise number of Mobile Customer	Number of Mobile Customer in Assam	Marks = (Number of Mobile Customer of the TSP/ Maximum number of Mobile Customer by any TSP) X 10	10	
3	District wise number of Base Transceiver Station (BTS)	Number of Base Transceiver Station (BTS) in Assam	Marks = (Number of BTS of the TSP/ Maximum number of BTS of any TSP) X 30	30	
4	Number of Base Transceiver Station (BTS) increased in 2016-17 compared to 2015-16	% of increase in number of BTS in 2016-17 compared to 2015-16	Marks = (% of increase in number of BTS by the TSP/ Maximum % of increase in number of BTS by any TSP) X 10	10	
5	District wise number of Base Transceiver Station (BTS) proposed in 2017-18 & 2018-19	Total number of BTS proposed in 2017-18 and 2018-19	Marks = (Number of BTS proposed by the TSP/ Maximum number of BTS proposed by any TSP) X 10	10	
6	Present status of integration with the USSD (Unstructured Supplementary Service Data) gateway of NIC. The NIC Short code *491# including sub-string option should be open on the telecom operator network and telecom operators USSD gateway must be connected to NIC's USSD Platform located at Delhi & Pune	Integration with the USSD Gateway of NIC – Mandatory criteria	Marks = 20 if Yes, 0 if No	20	



SI	Presentation Points	Selection Indicator	Methodology for Evaluation	Maximum Marks	Remarks
7	Commitment for Customer Support mechanism with dedicated official and hassle free number porting facility.	Commitment for: 1. Customer Support mechanism – A fixed number with name, designation & email. 2. Hassle free number porting facility.	If commitment fulfilled, then 5 Marks If not fulfilled, then 0 Marks.	5	
8	Facility to subscribe Top-up-Voucher for value recharge, net-pack recharge by the individual users after crossing the threshold limit.	Availability of facility to subscribe Top-up-Voucher for value recharge, net-pack recharge by the individual users after crossing the threshold limit.	If facility available, then 5 Marks If facility not available, then 0 Marks	5	
B	Sub Total (A) – Technical Evaluation			100	
Commercial Evaluation (Within Rs. 100/- per month plan inclusive of all taxes)					
1	Call within the CUG	Unlimited call within the CUG	If unlimited call within CUG is offered, then 50 Marks If not offered, then 0 Marks	50	
2	Number of Minutes of outgoing free calls offered outside the CUG.	Number of Minutes of outgoing free calls offered outside the CUG.	Marks = (Number of Minutes of outgoing free calls offered outside the CUG by the TSP/ Maximum number of Minutes of outgoing free calls offered outside the CUG by any TSP) X 50	50	
3	Free Data (in MB) provided per month per connection	Free Data (in MB) provided per month per connection	Marks = (Free Data in MB provided by the TSP/ Maximum free Data in MB provided by any TSP) X 30	30	
3	Number of free SMS offered within the CUG	Number of free SMS offered within the CUG	Marks = (Number of free SMS offered within the CUG/ Maximum number of free SMS offered within the CUG) X 20	20	

Annexure -A

SI	Presentation Points	Selection Indicator	Methodology for Evaluation	Maximum Marks	Remarks
4	Discount on Top up Voucher	% of discount on Top up voucher offered for NHM	Marks = {Discount (in %) offered by the TSP/ Maximum discount offered by any TSP} X 10	10	
5	Incoming facility during roaming	Free unlimited incoming facility during roaming	If Free unlimited incoming facility during roaming offered then 10 Marks If not offered then 0 Marks	10	
6	Rate of call charge per second outside the CUG and within Assam Circle (in Rs.)	Rate of call charge per second outside the CUG and within Assam Circle (in Rs.)	Marks = {(Minimum Charge Offered by any TSP)/ Charge Offered by the TSP} X 10	10	
7	Rate of call charge per second outside the CUG and outside Assam Circle but within India (in Rs.)	Rate of call charge per second outside the CUG and outside Assam Circle but within India (in Rs.)	Marks = {(Minimum Charge Offered by any TSP)/ Charge Offered by the TSP} X 10	10	
8	Rate of National SMS (in Rs.)	Rate of National SMS (in Rs.)	Marks = {(Minimum Charge Offered by any TSP)/ Charge Offered by the TSP} X 10	10	
Sub Total (B) – Commercial Evaluation				200	
Total (A + B)				300	