

TERMS OF REFERENCE FOR THE POST OF ISA COORDINATOR

Position: ISA Coordinator

Qualifications: Minimum Graduate in any discipline with PGDHM in Hospital Management/Masters in

Hospital Administration

Experience: Minimum 3 years in related sector

Place of Duty: The normal place of work for the party will be the office of the State Nodal Cell (SNC), Atal

Amrit Abhiyan Society, Assam

He/She shall work under the overall guidance and supervision of the Chief Executive Officer, Atal Amrit

Abhiyan Society, Assam and will be directly responsible for the following tasks:

Job Purpose:

Coordinate and liaise with ISA in ensuring patient satisfaction and effective treatment. Provide support in organizing health camps and IEC activities.He/ She will be responsible for coordination of the pre-

authorization cashless scheme for the patients.

Key Responsibilities:

1) Coordinate with the ISA and Arogyamitras for facilitating hassle free treatment of the patients in the

network hospitals.

2)Responsible for the IEC campaigns to be carried out by ISA and hospitals as part of health camps.

3)Coordinate with the ISA to ensure that all eligible persons have obtained the AAA ID Card.

4) Coordinate with the hospital for smooth implementation of the scheme.

5) Coordinate with ISA to ensurethat payment of transport allowance and daily allowance are being

provided as per the guidelines

6) Coordinate with the ISA and Medical Officer for any clarifications

7) To carry out scheme evaluation from time to time as per guidance

8) Check the hospital records as per suggestions of the CEO.

9) Undertake any other duties assigned to him/her by the CEO.

10) Coordinate with hospitals/ISA for post discharge facilitation.

Compensation: Best in the industry which is negotiable.